

# 2019 Communications Survey — Table of Contents

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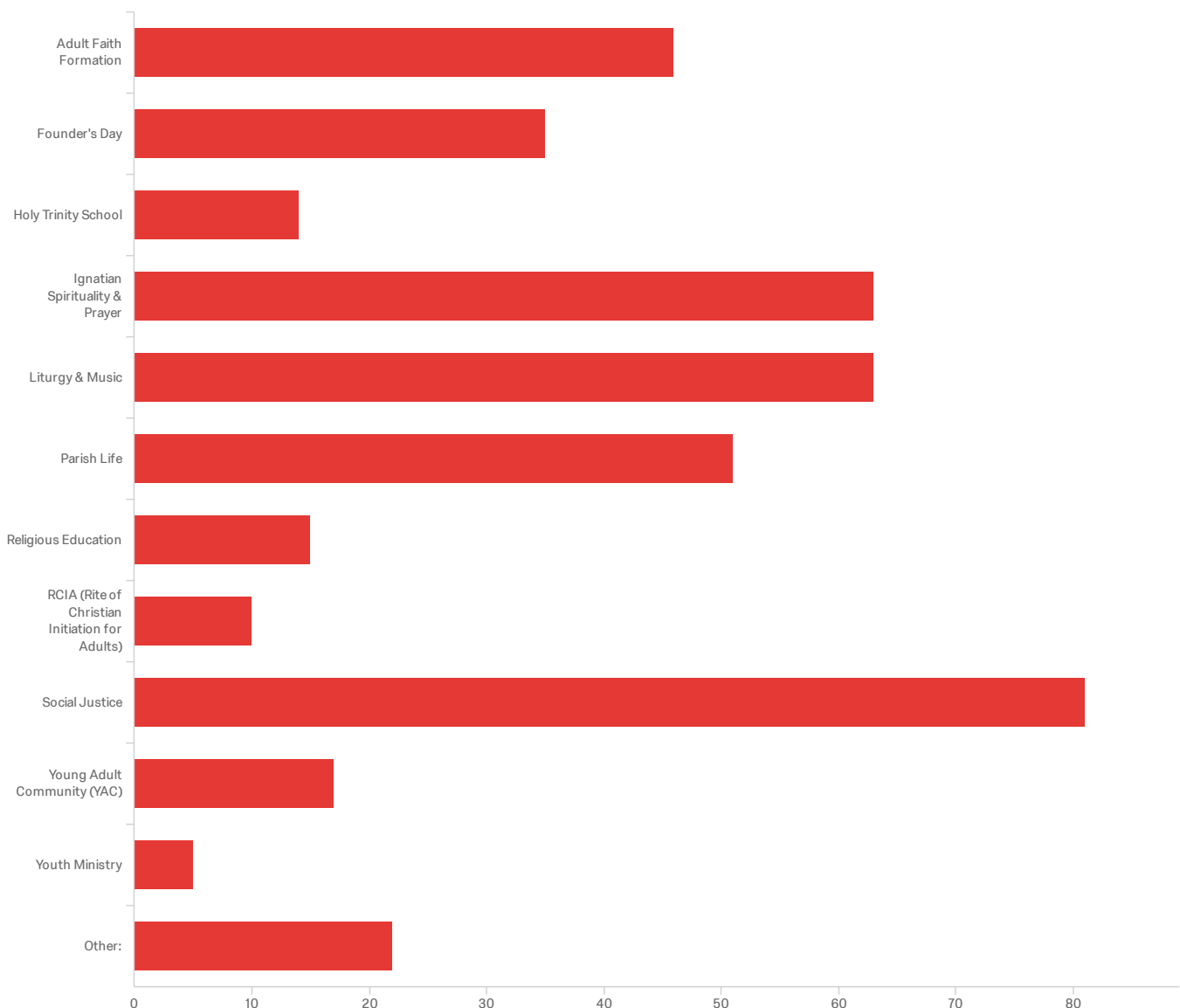
- Q31 - Gender
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# Communications End of the Year Survey Results

Exported July 3, 2019 3:18 PM MDT

## Section I — Activities & Community

Q1 - Which of the following ministries or events are you interested in participating during our 2019-2020 programming year? (Please select all that apply)



| #  | Field  | Choice Count |
|----|--|--------------|
| 1  | Adult Faith Formation                          | 10.90% 46    |
| 2  | Founder's Day                                  | 8.29% 35     |
| 3  | Holy Trinity School                            | 3.32% 14     |
| 4  | Ignatian Spirituality & Prayer                 | 14.93% 63    |
| 5  | Liturgy & Music                                | 14.93% 63    |
| 6  | Parish Life                                    | 12.09% 51    |
| 7  | Religious Education                            | 3.55% 15     |
| 8  | RCIA (Rite of Christian Initiation for Adults) | 2.37% 10     |
| 9  | Social Justice                                 | 19.19% 81    |
| 10 | Young Adult Community (YAC)                    | 4.03% 17     |
| 11 | Youth Ministry                                 | 1.18% 5      |
| 12 | Other:   | 5.21% 22     |
|    |  | 422          |

## Other — Grouped Responses

### Existing Activities

-Movie Moments of Grace

### Existing Committees

-Finance Council  
-Church Response  
-Haiti Committee

### Interests

-Would love to participate in an adult bible study  
-Knitting group

### Social Justice

-Meals for the marginalized  
-Any event paying attention to nuclear weapons or to climate change.  
-Climate Change - Care for Creation

### Age Groups

-50s+ group  
-50+ Group  
-Older version of YAC group would be great! :)  
-Parents of young children  
-Adults who are single  
-LGBTQ

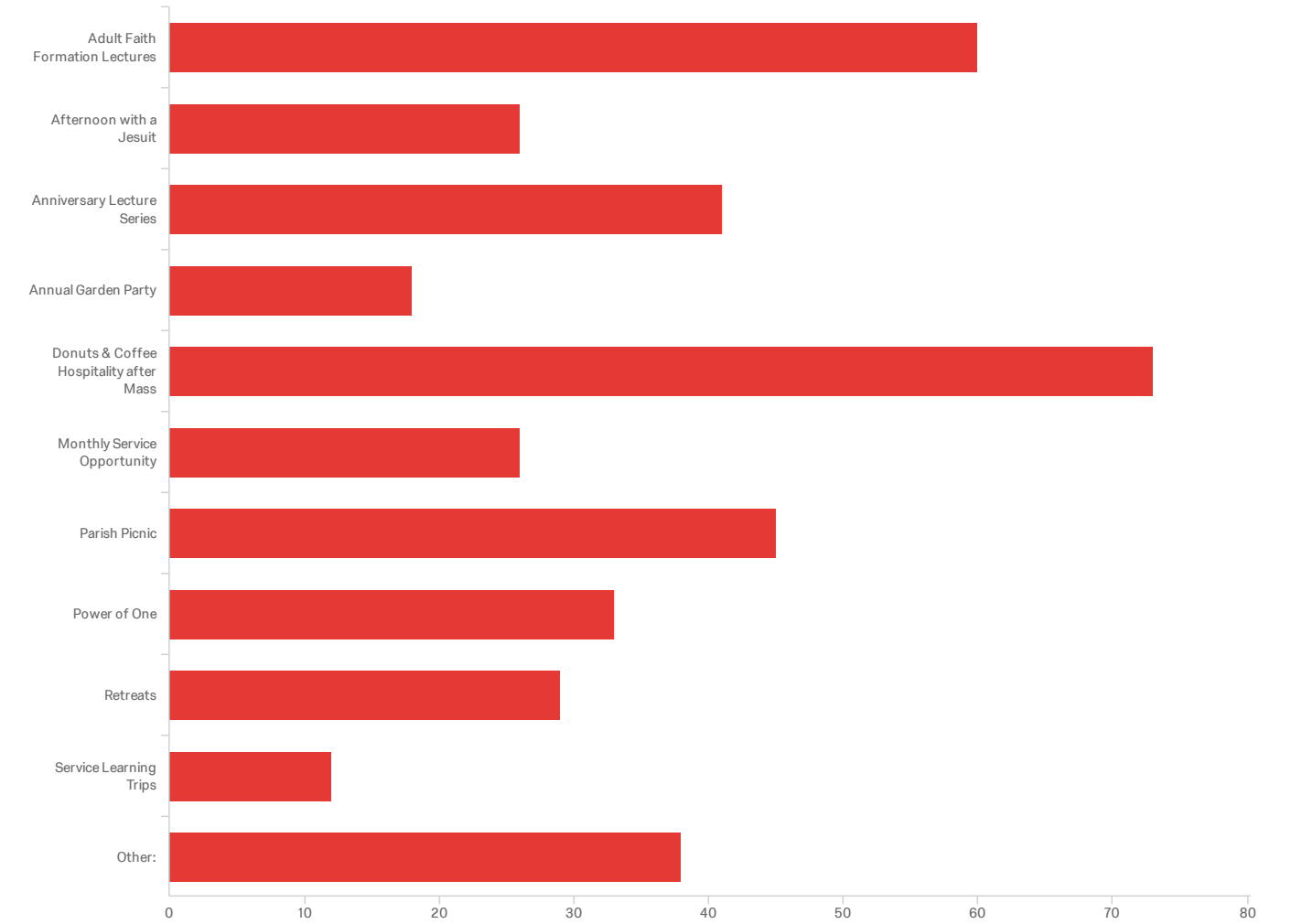
### Liturgy

-Lector  
-Offering Collections  
-Sacristan  
-Joining others to be more welcoming to parishioners at mass, especially latecomers.

### Other

-Want to get involved, not sure how

Q2 - Which of the following activities at Holy Trinity do you enjoy most? (Please select all that apply)



| #  | Field                                  | Choice | Count |
|----|--|--------|-------|
| 1  | Adult Faith Formation Lectures         | 14.96% | 60    |
| 2  | Afternoon with a Jesuit                | 6.48%  | 26    |
| 3  | Anniversary Lecture Series             | 10.22% | 41    |
| 4  | Annual Garden Party                    | 4.49%  | 18    |
| 5  | Donuts & Coffee Hospitality after Mass | 18.20% | 73    |
| 6  | Monthly Service Opportunity            | 6.48%  | 26    |
| 7  | Parish Picnic                          | 11.22% | 45    |
| 8  | Power of One                           | 8.23%  | 33    |
| 9  | Retreats                               | 7.23%  | 29    |
| 10 | Service Learning Trips                 | 2.99%  | 12    |
| 11 | Other:                                 | 9.48%  | 38    |
|    |  |        | 401   |

## Other — Grouped Responses

### **Liturgy**

- Sunday liturgy
- Mass on Sundays
- Liturgy
- Mass and our liturgies that are so nourishing.
- Have only participated at Mass
- Lectoring
- Church Services
- Mass

### **Ignatian Spirituality**

- Praying in Sacred Space during Advent and Lent
- Advent and Lenten Ignatian prayer sessions on Saturday afternoons
- MMOG
- MMOG
- Movie Moments of Grace

### **Social Justice**

- Social Justice
- Social justice activities
- Homeless ministry
- Immigration and Maria Madre groups
- Social justice activities and meetings

### **Religious Education/Faith Formation**

- Adult Education Lectures
- Lectures with Father Kelley
- I would prefer formation days instead of a lecture series. Bring someone in of note - liturgy, theology and/or music and make a day from 9-3.

### **Young Adult Community**

- Young Adult Community
- YAC Social Events
- YAC Mass
- YAC Faith Sharing
- YAC events

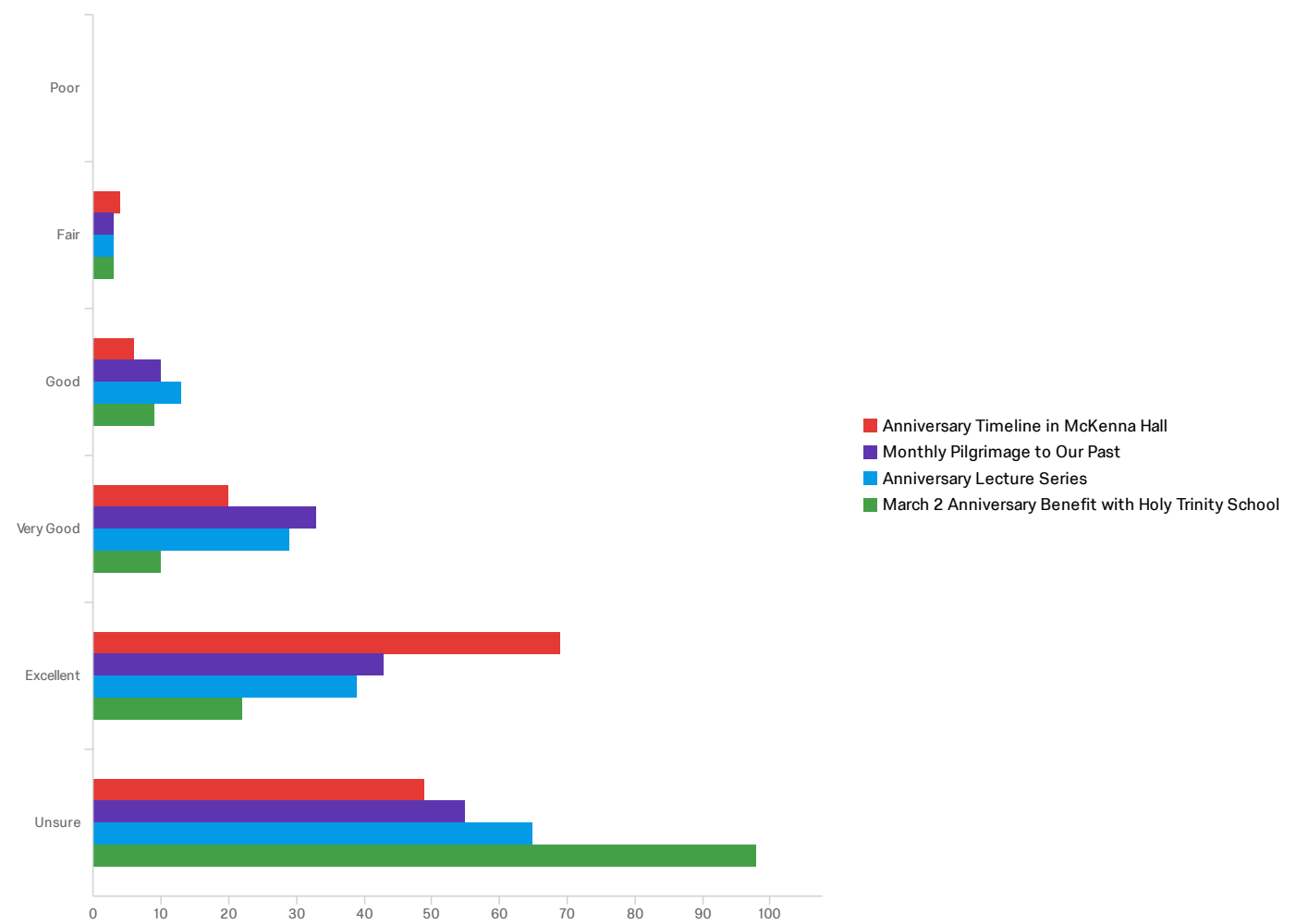
### **Parish Life**

- Over 55 group
- Senior weekends away.
- Singles group over 40
- Knitting group
- Camp Trinity
- Book Discussion
- Aging Wisely (invitation only)
- Conscious Aging seminar
- Ambassadors

### **Other**

- Committee Work
- Parish Open Forum
- I have not been able to volunteer much. As a single mom of two teenage athletes, I've been quite busy chauffeuring and mothering. :)

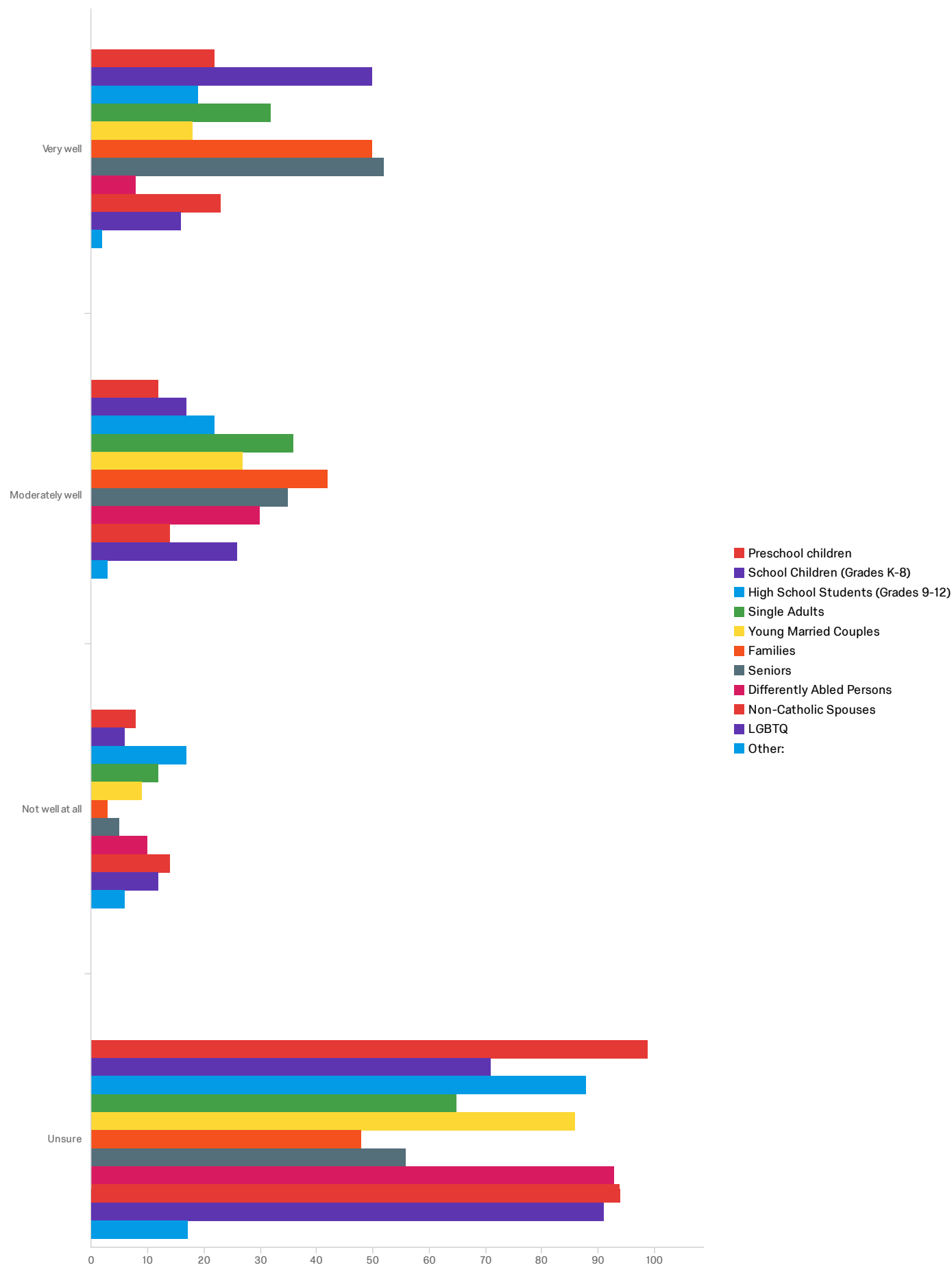
Q3 - Anniversary Celebration — Please rate the following:



| # | Field  | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|---|--|---------|---------|------|---------------|----------|-------|
| 1 | Anniversary Timeline in McKenna Hall                 | 2.00    | 6.00    | 5.03 | 0.93          | 0.87     | 148   |
| 2 | Monthly Pilgrimage to Our Past                       | 2.00    | 6.00    | 4.95 | 1.04          | 1.07     | 144   |
| 3 | Anniversary Lecture Series                           | 2.00    | 6.00    | 5.01 | 1.08          | 1.16     | 149   |
| 4 | March 2 Anniversary Benefit with Holy Trinity School | 2.00    | 6.00    | 5.43 | 1.01          | 1.02     | 142   |

| # | Field  | Poor    | Fair    | Good     | Very Good | Excellent | Unsure    | Total |
|---|--|---------|---------|----------|-----------|-----------|-----------|-------|
| 1 | Anniversary Timeline in McKenna Hall                 | 0.00% 0 | 2.70% 4 | 4.05% 6  | 13.51% 20 | 46.62% 69 | 33.11% 49 | 148   |
| 2 | Monthly Pilgrimage to Our Past                       | 0.00% 0 | 2.08% 3 | 6.94% 10 | 22.92% 33 | 29.86% 43 | 38.19% 55 | 144   |
| 3 | Anniversary Lecture Series                           | 0.00% 0 | 2.01% 3 | 8.72% 13 | 19.46% 29 | 26.17% 39 | 43.62% 65 | 149   |
| 4 | March 2 Anniversary Benefit with Holy Trinity School | 0.00% 0 | 2.11% 3 | 6.34% 9  | 7.04% 10  | 15.49% 22 | 69.01% 98 | 142   |

Q4 - Please rate how well Holy Trinity serves the needs of the following parishioners:

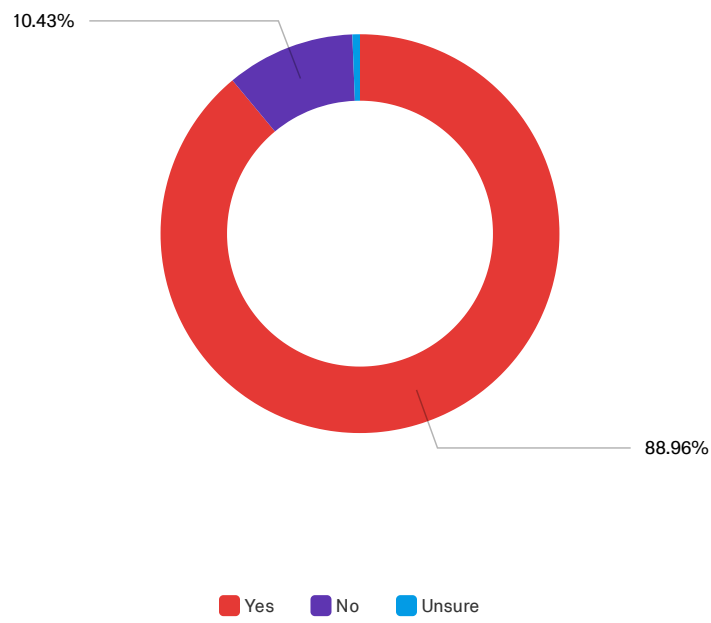


| #  | Field                              | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|----|------------------------------------|---------|---------|------|---------------|----------|-------|
| 1  | Preschool children                 | 1.00    | 4.00    | 3.30 | 1.15          | 1.32     | 141   |
| 2  | School Children (Grades K-8)       | 1.00    | 4.00    | 2.68 | 1.38          | 1.90     | 144   |
| 3  | High School Students (Grades 9-12) | 1.00    | 4.00    | 3.19 | 1.11          | 1.24     | 146   |
| 4  | Single Adults                      | 1.00    | 4.00    | 2.76 | 1.23          | 1.52     | 145   |
| 5  | Young Married Couples              | 1.00    | 4.00    | 3.16 | 1.14          | 1.29     | 140   |
| 6  | Families                           | 1.00    | 4.00    | 2.34 | 1.26          | 1.60     | 143   |
| 7  | Seniors                            | 1.00    | 4.00    | 2.44 | 1.31          | 1.71     | 148   |
| 8  | Differently Abled Persons          | 1.00    | 4.00    | 3.33 | 0.99          | 0.99     | 141   |
| 9  | Non-Catholic Spouses               | 1.00    | 4.00    | 3.23 | 1.15          | 1.32     | 145   |
| 10 | LGBTQ                              | 1.00    | 4.00    | 3.23 | 1.09          | 1.20     | 145   |
| 11 | Other:                             | 1.00    | 4.00    | 3.36 | 0.93          | 0.87     | 28    |

| #  | Field                              | Very well |    | Moderately well |    | Not well at all |    | Unsure |    | Total |
|----|------------------------------------|-----------|----|-----------------|----|-----------------|----|--------|----|-------|
| 1  | Preschool children                 | 15.60%    | 22 | 8.51%           | 12 | 5.67%           | 8  | 70.21% | 99 | 141   |
| 2  | School Children (Grades K-8)       | 34.72%    | 50 | 11.81%          | 17 | 4.17%           | 6  | 49.31% | 71 | 144   |
| 3  | High School Students (Grades 9-12) | 13.01%    | 19 | 15.07%          | 22 | 11.64%          | 17 | 60.27% | 88 | 146   |
| 4  | Single Adults                      | 22.07%    | 32 | 24.83%          | 36 | 8.28%           | 12 | 44.83% | 65 | 145   |
| 5  | Young Married Couples              | 12.86%    | 18 | 19.29%          | 27 | 6.43%           | 9  | 61.43% | 86 | 140   |
| 6  | Families                           | 34.97%    | 50 | 29.37%          | 42 | 2.10%           | 3  | 33.57% | 48 | 143   |
| 7  | Seniors                            | 35.14%    | 52 | 23.65%          | 35 | 3.38%           | 5  | 37.84% | 56 | 148   |
| 8  | Differently Abled Persons          | 5.67%     | 8  | 21.28%          | 30 | 7.09%           | 10 | 65.96% | 93 | 141   |
| 9  | Non-Catholic Spouses               | 15.86%    | 23 | 9.66%           | 14 | 9.66%           | 14 | 64.83% | 94 | 145   |
| 10 | LGBTQ                              | 11.03%    | 16 | 17.93%          | 26 | 8.28%           | 12 | 62.76% | 91 | 145   |
| 11 | Other:                             | 7.14%     | 2  | 10.71%          | 3  | 21.43%          | 6  | 60.71% | 17 | 28    |



Q5 - Have you celebrated Mass at a different church in the past year?



| # | Field  | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|---|--|---------|---------|------|---------------|----------|-------|
| 1 | Have you celebrated Mass at a different church in the past year? | 1.00    | 3.00    | 1.12 | 0.34          | 0.12     | 163   |

| # | Field  | Choice | Count |
|---|--------|--------|-------|
| 1 | Yes    | 88.96% | 145   |
| 2 | No     | 10.43% | 17    |
| 3 | Unsure | 0.61%  | 1     |
|   |        |        | 163   |

Q6 - What did you enjoy about that church that is different from Holy Trinity?

**Not Applicable or No Difference**

- N/A. We have never found a church that even remotely compares. Sometimes we just need a church that is less than 45 minutes away.
- No particular difference.
- Nothing in particular.
- Dahlgren Chapel - simply for convenience of time
- Did not enjoy it at all
- Did not enjoy other churches as well as HT.
- The homilies were not very good. Holy Trinity is superior. Great music at 11:30
- Didn't really
- Nothing
- Holy Trinity is my preferred house of worship. I attend other churches for convenience or travel only.
- I prefer Holy Trinity
- Preferred Trinity
- Not much
- Trinity was best by far
- Not much to be honest with you. My fiancé and I alternate going to our respective churches.
- It was a small chapel with minimal participation of laity and perfunctory, uninspiring homilies. Nothing!!

**Welcoming**

More intentional welcoming; greeters welcome each individual; at times it feels as if greeters chat with each other and they are being interrupted; ushers actively sat latecomers and asked others to move in-which happens intermittently

- Clear about what to do there if you weren't Catholic.
- Social. Lunches and dinner opportunities with parishioners. More interactions.
- Warm, smaller community; welcomed by name
- Feeling of community
- Asking visitors to stand and be welcomed.
- Greater sense of welcome upon entering and departing the church.
- More hospitable towards the senior/disabled community
- Acknowledgement and welcome of visitors
- Smaller church - easier to get to know others
- Warm welcoming at entrance of church
- More effort at welcoming
- It was welcoming to new people at mass
- Not much. One church was very welcoming at the beginning of Mass and in the social afterwards
- More welcoming, less Protestant
- St. Joseph's in Alexandria: active welcoming at the beginning of mass of visitors and newcomers. St. Ann's Bethany Beach has a section at the side front with about 10 rows labeled for handicapped persons. A communion minister goes to that section separately to serve congregants who have physical difficulty getting up to walk, mostly seniors but not all.
- A bit friendlier and welcoming to newcomers.

### **Convenience (Time and/or Location)**

- Convenience. The other (Immaculate Conception) is closer.
- Convenient location and time (12 noon) Saturday
- Closer drive to home. Found a nice group of people at 630 weekly mass
- More welcoming. Convenient to my home.
- More accessible to where I live
- Is more convenient during Christmas & Easter logistically with managing 80-yr old parents.
- The only positive it had was that it was closer to our home. Everything else was better at Trinity!!!
- Location - Ash Wednesday
- Proximity to residence, similar social justice based ministries
- It was just due to convenience--nothing having to do with HT
- Only the convenience of time and distance
- Different time (8AM)
- I miss HT when I haven't been for a while. I attend other churches when I travel.
- Nothing really. It was scheduling and timing issues based on other things that I had scheduled.
- We attended mass at a different church because it was closer in distance to us, not due to a lack of anything at HT.
- It was where I was while traveling
- I was out of town I didn't choose to attend a different church in the DC area.
- Location and availability of parking
- Closer to home
- Scheduling issue given our distance from Holy Trinity
- I was out of town and it was convenient.
- I did not enjoy it-it was a vacation need
- It was closer to my home and I take public transportation that takes about an hour
- Celebrated elsewhere only because of scheduling challenges.
- Love HT, but once in a while a go to Mass at Georgetown in the evening due to time constraints
- Nothing. It was more convenient for me to attend the other church.
- Closer to home
- Location

### **Diversity (Leadership & Congregation)**

- Very diverse community- black, white, Hispanic, Asian
- Openness to diversity of people and ideas
- Episcopal Churches inclusion of Women as priests
- Ethnic/racial/socioeconomic diversity
- I wish we could attract more diversity.
- I attended St. John's Episcopal...female clergy, open to LGBTQ
- The priest was female.
- The diversity of congregation
- The pastor was a woman and the church was welcoming to gay people.
- More diverse parish
- Diversity
- More diversity.
- Not as fast-paced, more diverse
- Openness to different ways of being a Catholic, tacit rejection of errors of Francis's two immediate predecessors

## **Space/Facilities**

- Accessibility (parking lot close to church building/ADA accessible buildings)
- Facility was lovely.
- Easy parking
- I treasure Holy Trinity. I did like the sound system at a church I visited and wonder why we can do as well.
- Parking
- More intimate
- Small, intimate (Monastery in CT)
- Dahlgren Chapel -- more intimate

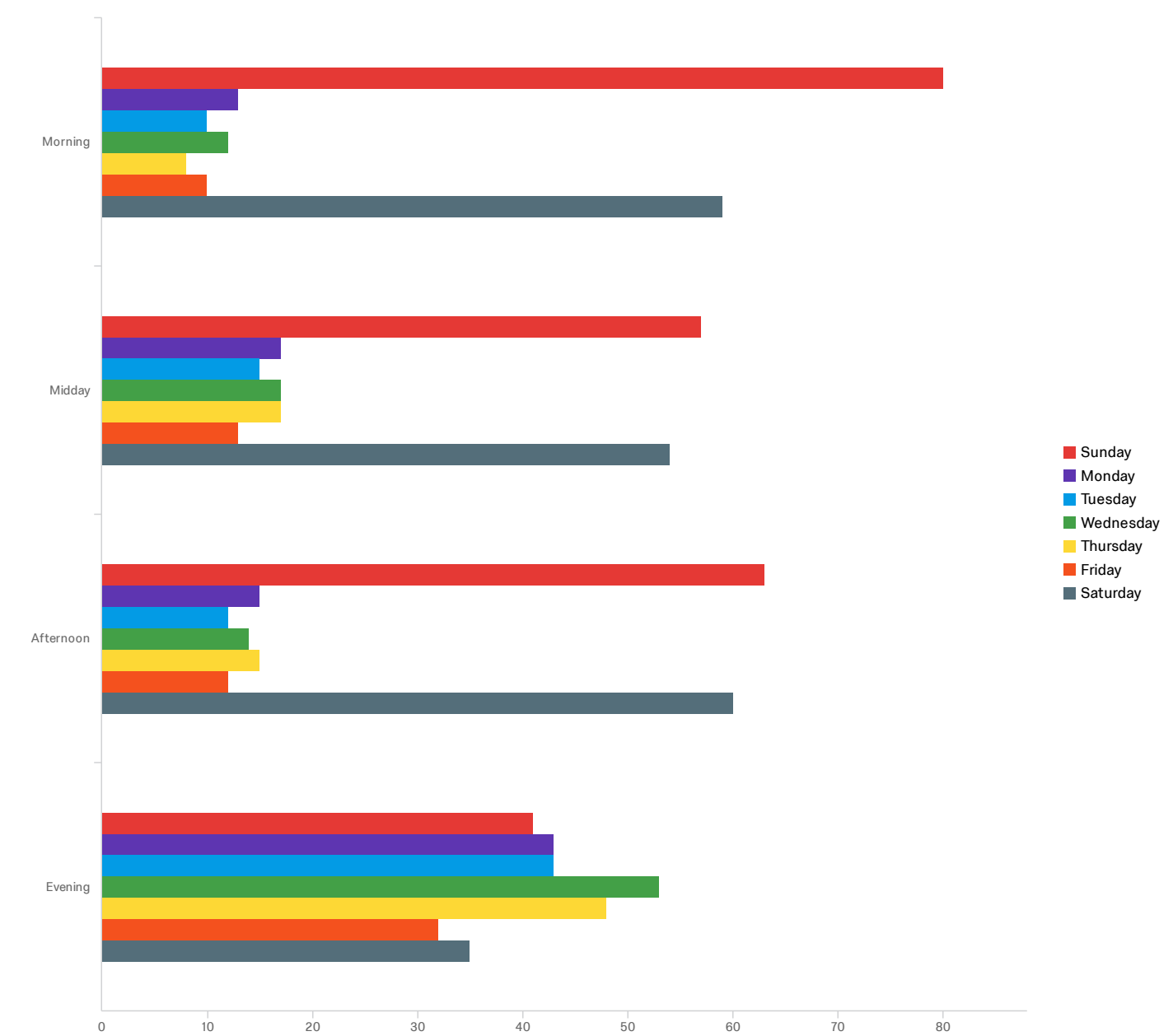
## **Liturgy & Music**

- Better music. Choir was mic'ed so all (not just some) of the congregation could hear them. Pianist and director were not the same people, and that fact helped immensely.
- The music was much more sacred and rewarding. The music ranged from old (Byrd and Palestrina) to classical (Mozart) to modern (Howells). It was more challenging and contained a better mix of choir and congregational singing. The liturgies were also more reverent and engaging with more periods of silence to allow for internal prayer and reflection.
- Everyone was invited to communion
- I really enjoy the use of the altar bells during the Eucharist
- It provided a place to attend Mass.
- Music was lovely.
- Homilies are more insightful
- When the priest did not show for midweek Mass, two women parishioners led the Mass. That would not apply to Holy Trinity...our priests always show up for Mass!
- I also have gone to a church with a gospel choir
- The music/music minister was at a higher level
- Homilies that begin with a contemporary example from the news
- Better music
- More robust contemporary music
- Music was known to me
- No political issues brought up by priest

## **Community/Family**

- There's many activities available.
- It seems more family friendly - lots of families around; better amenities (i.e. not having to walk outside to use the bathroom during mass); areas to take kids if they are misbehaving that aren't outside
- More contemplative
- I liked that it was smaller and I knew more people. I am a new/returning HT person and, although I filed online as a new parishioner, I'm surprised no one has reached out to me or even sent envelopes. This was a couple of months ago and no one has reached out in any way.
- More people know each other than at HT
- More family and children centric
- Family

Q7 - What days/times are most convenient for you to participate in Holy Trinity activities?(Please select all that apply)



| # | Field     | Morning |    | Midday |    | Afternoon |    | Evening |    | Total |
|---|-----------|---------|----|--------|----|-----------|----|---------|----|-------|
| 1 | Sunday    | 33.20%  | 80 | 23.65% | 57 | 26.14%    | 63 | 17.01%  | 41 | 241   |
| 2 | Monday    | 14.77%  | 13 | 19.32% | 17 | 17.05%    | 15 | 48.86%  | 43 | 88    |
| 3 | Tuesday   | 12.50%  | 10 | 18.75% | 15 | 15.00%    | 12 | 53.75%  | 43 | 80    |
| 4 | Wednesday | 12.50%  | 12 | 17.71% | 17 | 14.58%    | 14 | 55.21%  | 53 | 96    |
| 5 | Thursday  | 9.09%   | 8  | 19.32% | 17 | 17.05%    | 15 | 54.55%  | 48 | 88    |
| 6 | Friday    | 14.93%  | 10 | 19.40% | 13 | 17.91%    | 12 | 47.76%  | 32 | 67    |
| 7 | Saturday  | 28.37%  | 59 | 25.96% | 54 | 28.85%    | 60 | 16.83%  | 35 | 208   |

Q8 - What is the most important area of focus or need that Holy Trinity should prioritize in the next two years?

### **Faith Formation/Religious Education**

- Adult education (learning in a deeper way all the things we stopped learning once confirmed in middle school)
- Adult faith formation
- Good lecture series
- Continued focus on faith formation
- We would like to see bible study classes.
- Faith building and education
- Religious Education. We struggle to sustain catechists and engage families. Both of these challenges adversely affect the success of RE and the long-term health of the parish.
- Re-evaluate the RE program from the TOP down
- Faith formation
- Theological literacy
- Opportunities to learn more about the Catholic faith
- Integration of sacraments within HTS (2nd graders should do this as a class; not with RE kids)
- Evangelization

### **Social Justice**

- Social Justice; homeless population
- Social justice activities in the DC area
- Social Justice
- Continued outreach to the poor in the DC area.
- I believe the issue of migrants at the border should be an issue for the whole parish and part of the Sunday homilies.
- Addressing the linkage of poverty globally with development and the misdirection of resources to military ends.
- Ongoing social justice action that helps us learn and get at the roots of injustice...Much of the so called justice activities seem like hit and miss charity.
- Social justice ministry
- Serving the needy locally
- Social justice - service or advocacy
- Social Justice
- Continue with social justice initiatives
- Climate Change and how it affects the poor among us
- Local social justice issues.
- Social justice
- Social Justice
- Social Justice outreach activities, including working with the poor, refugees and migrants
- Focusing a bit more on doctrine and less on social justice
- Anti-racism
- Opportunities to serve others

### **Ignatian Spirituality & Prayer**

- Ignatian Spirituality
- Ignatian Prayer
- Continue to grow Ignatian spirituality
- Combinations of social and spiritual events

- Lay-led spiritual formation
- Ignatian Spirituality
- Spiritual life
- Tending to the spiritual needs of parishioners

### **Liturgy & Music**

- Improved music program; improved sermons - sometimes the sermons never relate to our troubled world
- Excellent homilies
- Music
- Liturgy and Music
- Beautiful Liturgy
- I would like to see a few more speakers at the 5:30 Sunday Mass
- Keeping homilies non-political
- Liturgy
- Welcome hymn on monthly Welcome Sundays; more lively music for family masses and children instead of the same music for most masses. 5:30 music is great, but it is not a family mass as 9:00 mass is.

### **Community**

- Small group sharing to know each other better
- Help people grow in faith/community, despite Church sex abuse crisis
- Continued focus on community building activities
- Better ways of encouraging people to participate in ministries and liturgy
- Continue with well-established activities that already have and parishioners support widely.
- Including all parishioners, not just those already involved
- Building community
- Outreach to nonmembers of the community.
- Family life
- Welcome all people, be transparent.
- Building a community of people who are respectful of one another and engage together well.
- Building community among parishioners
- Connecting each of the age/identity groups listed above with one another
- Building belonging and connections in a very large community. Said another way: real welcome for those not Catholic, new to the parish, or long-time Catholics
- Reaching out parishioners who regularly attend mass alone who don't know how to feel included
- So many activities are underway. Focus on doing them well.
- For single/Widowed/Sep/Div/Annulled Catholics, there's a Mon. group but I'd suggest a mixed group of single and married middle-aged and older people for fellowship.
- Measuring engagement of parishioners. High engagement means a very vibrant parish
- Engaging people under 50, including their children
- Community building among parishioners
- HT needs to be more family centric in order to keep children the future of the Church
- Interested in coming
- Making single people feel welcome. Not just young single people but individuals who are in their late 30s and beyond who would like to be included in more intentional programming.
- Unity of parish Masses and communities
- Examine activities

## **Church Scandal and Reform**

- Leadership needs to address church crisis.
- Continuing to focus on healing the church
- Reunification of Christian Church and reform in the Catholic Church
- Getting thru the sexual crisis with honesty, intelligence and facts. Keep talking from the altar in homilies and sermons.
- Also healing after the scandals and making parents feel confident that their children are safe here.
- Church reform
- Helping those who feel betrayed and devastated by the abuse scandals to know that they're supported by faithful clergy at HT.
- Continue the work on healing from the painful emotional effects of the Church sexual abuse scandal.
- Transparency and communication of issues related to the Catholic Church
- Confront USCCB ambivalence on Pope Francis's reforms and on spirit of Vatican II
- Accompanying the Next Steps process in response to the abuse scandal
- Addressing clergy abuse
- Transparency in the wake of the sexual abuse crisis
- Include lay persons in all management issues
- Healing the wounds of the abuse crises and evangelization.
- Helping parishioners come to terms with the sex abuse in our Church
- Being a leader within the church in dealing with the sexual abuse crisis
- Giving parishioners a reason to stay in the Church, amid the abuse crisis
- Continuing to be a beacon of hope for the Catholic Church and therefore a beacon of hope to the DC area.

## **Finance**

- Focus on managing all aspects of financial work

## **Facilities**

- Finish repair of church and school
- Good acoustics so that people can hear.
- We need a new sound system in the Church and Hall. Otherwise, keep doing what you are doing.
- Ensuring renovations to the church include accessibility requirements, and perhaps some area for young families??
- Sound system

## **Clergy**

- Having priests that don't leave so soon.
- Getting help for the Jesuits who serve Holy Trinity
- Parish priest more accessible and less running through the church and stopping to acknowledge the people in the seats

## **Communications**

- Communications and formation and more signage. There's so much going on and people have trouble finding things
- Promoting our work more to the broader community



## **LGBTQ**

- I think the LGBT ministry is important
- LGBTQ
- Making the church more open and welcoming to the LGBTQ community, working for justice in the church.
- LGBTQ outreach.
- My adult children are very concerned about the Catholic Church's lack of equality for LGBTQ Catholics and women.

## **Women**

- Inclusiveness with marginalized and women in leadership roles, more opportunities for days of reflection
- Elevating the role of women
- Liturgy needs to continue to reflect women and all involved.
- Women priests & women in leadership
- Inclusion of women in Catholic Church as a social justice issue
- Reform to include women

## **Young Adult Community**

- Integrating the YACs into the greater parish community
- Parish engagement of the YACs

## **Children & Youth**

- High school seniors and college students
- Reaching our young generation and expand future congregation base by common sense approach, not by religious doctrine.
- Youth, lectures on the catholic faith
- Homelessness making sure our youth have a social conscience
- Getting children before kindergarten to fall in love with Jesus
- Supporting our youth; managing relationship with the school

## **Seniors**

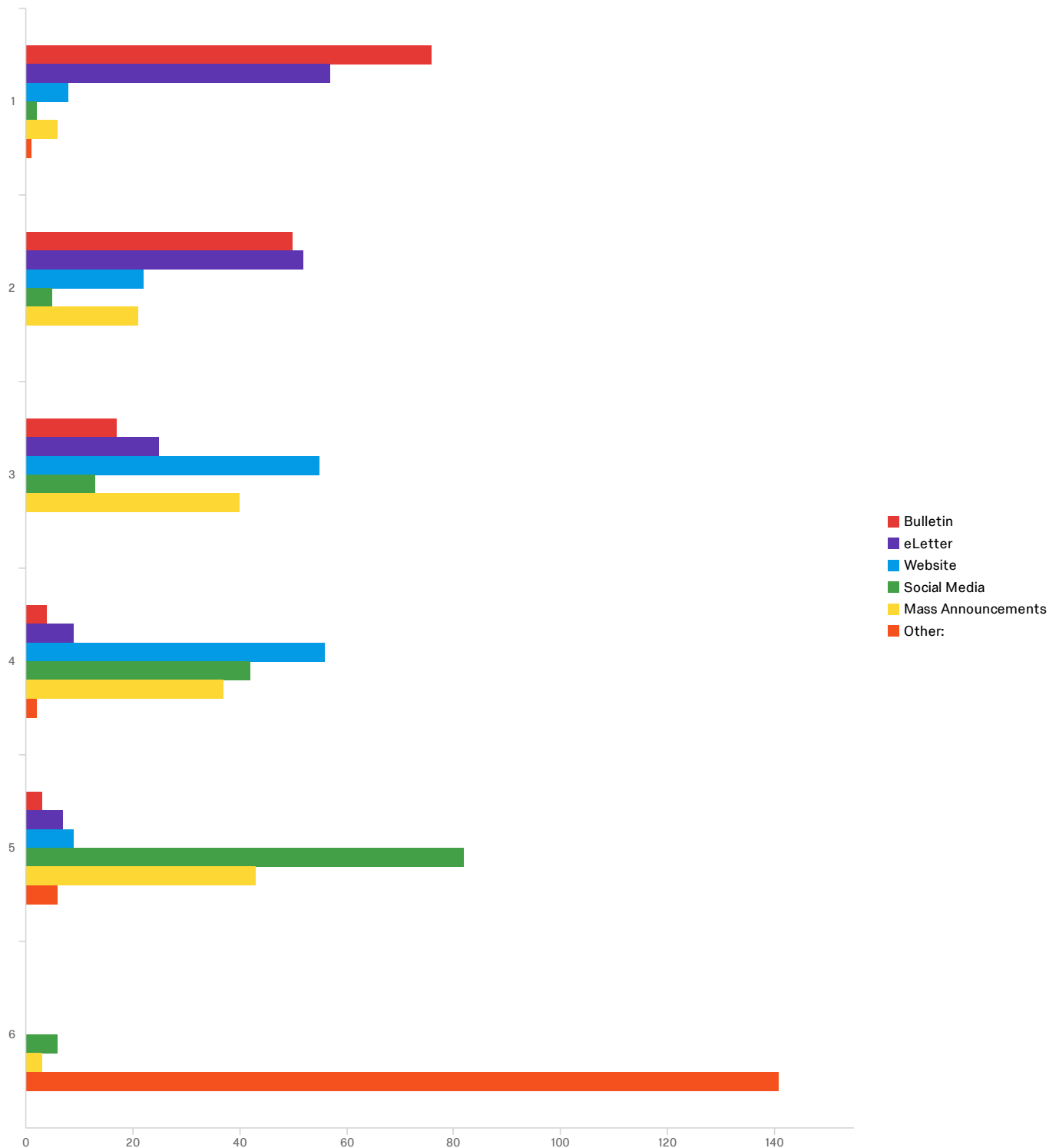
- Aging population
- Also, outreach to ill/homebound/seniors who 'disappear' when in failing health
- Seniors

## **Other**

- Unsure

## Section II — Communications: Overall Content & Channels

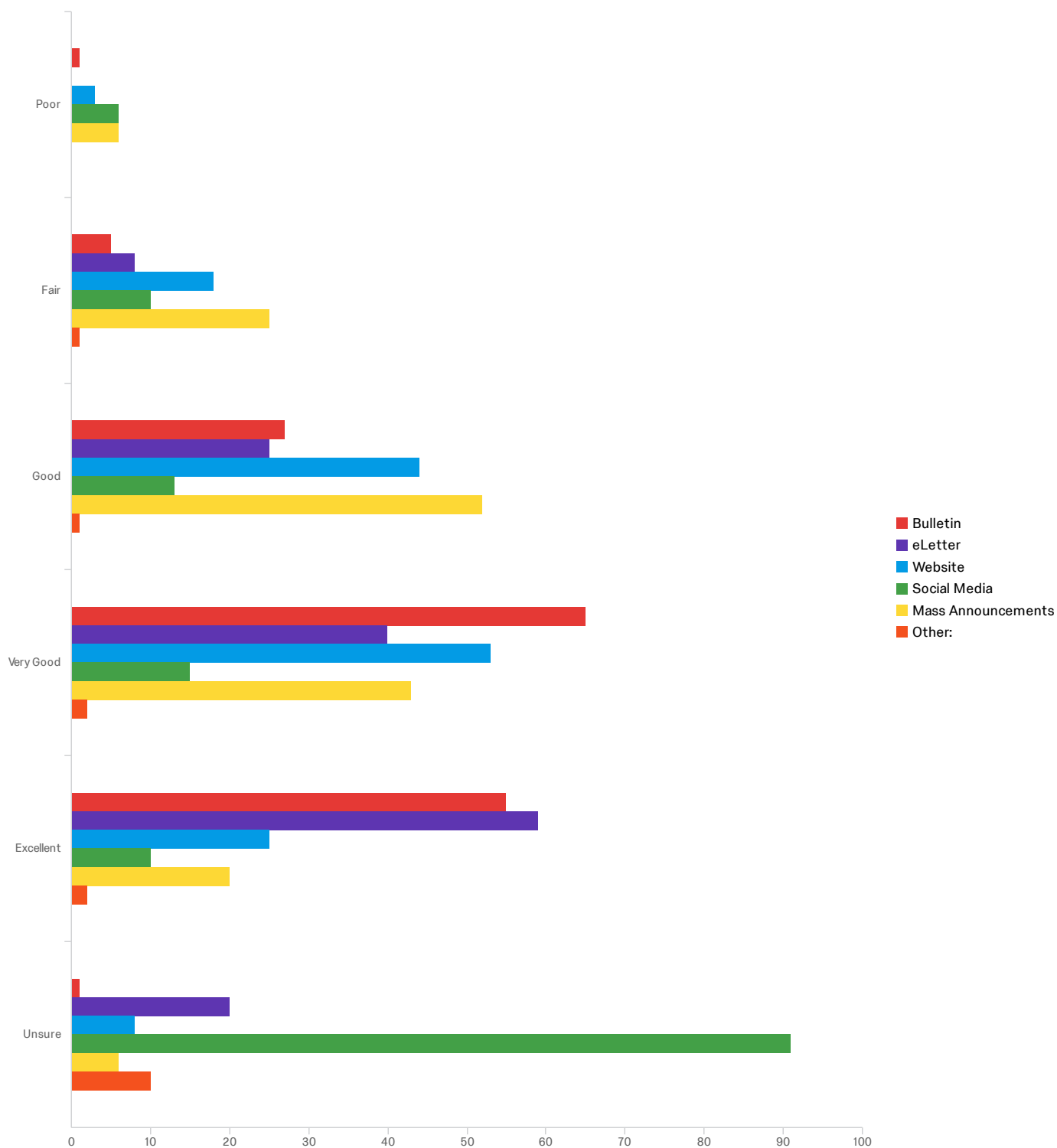
Q9 - What is your preferred method to receive information? (Please click and drag to rank)



| # | Field              | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|---|--------------------|---------|---------|------|---------------|----------|-------|
| 1 | Bulletin           | 1.00    | 5.00    | 1.72 | 0.91          | 0.83     | 150   |
| 2 | eLetter            | 1.00    | 5.00    | 2.05 | 1.10          | 1.20     | 150   |
| 3 | Website            | 1.00    | 5.00    | 3.24 | 0.96          | 0.92     | 150   |
| 4 | Social Media       | 1.00    | 6.00    | 4.43 | 0.93          | 0.86     | 150   |
| 5 | Mass Announcements | 1.00    | 6.00    | 3.66 | 1.20          | 1.44     | 150   |
| 6 | Other:             | 1.00    | 6.00    | 5.90 | 0.50          | 0.25     | 150   |

| # | Field              | 1      |    | 2      |    | 3      |    | 4      |    | 5      |    | 6      |     | Total |
|---|--------------------|--------|----|--------|----|--------|----|--------|----|--------|----|--------|-----|-------|
| 1 | Bulletin           | 50.67% | 76 | 33.33% | 50 | 11.33% | 17 | 2.67%  | 4  | 2.00%  | 3  | 0.00%  | 0   | 150   |
| 2 | eLetter            | 38.00% | 57 | 34.67% | 52 | 16.67% | 25 | 6.00%  | 9  | 4.67%  | 7  | 0.00%  | 0   | 150   |
| 3 | Website            | 5.33%  | 8  | 14.67% | 22 | 36.67% | 55 | 37.33% | 56 | 6.00%  | 9  | 0.00%  | 0   | 150   |
| 4 | Social Media       | 1.33%  | 2  | 3.33%  | 5  | 8.67%  | 13 | 28.00% | 42 | 54.67% | 82 | 4.00%  | 6   | 150   |
| 5 | Mass Announcements | 4.00%  | 6  | 14.00% | 21 | 26.67% | 40 | 24.67% | 37 | 28.67% | 43 | 2.00%  | 3   | 150   |
| 6 | Other:             | 0.67%  | 1  | 0.00%  | 0  | 0.00%  | 0  | 1.33%  | 2  | 4.00%  | 6  | 94.00% | 141 | 150   |

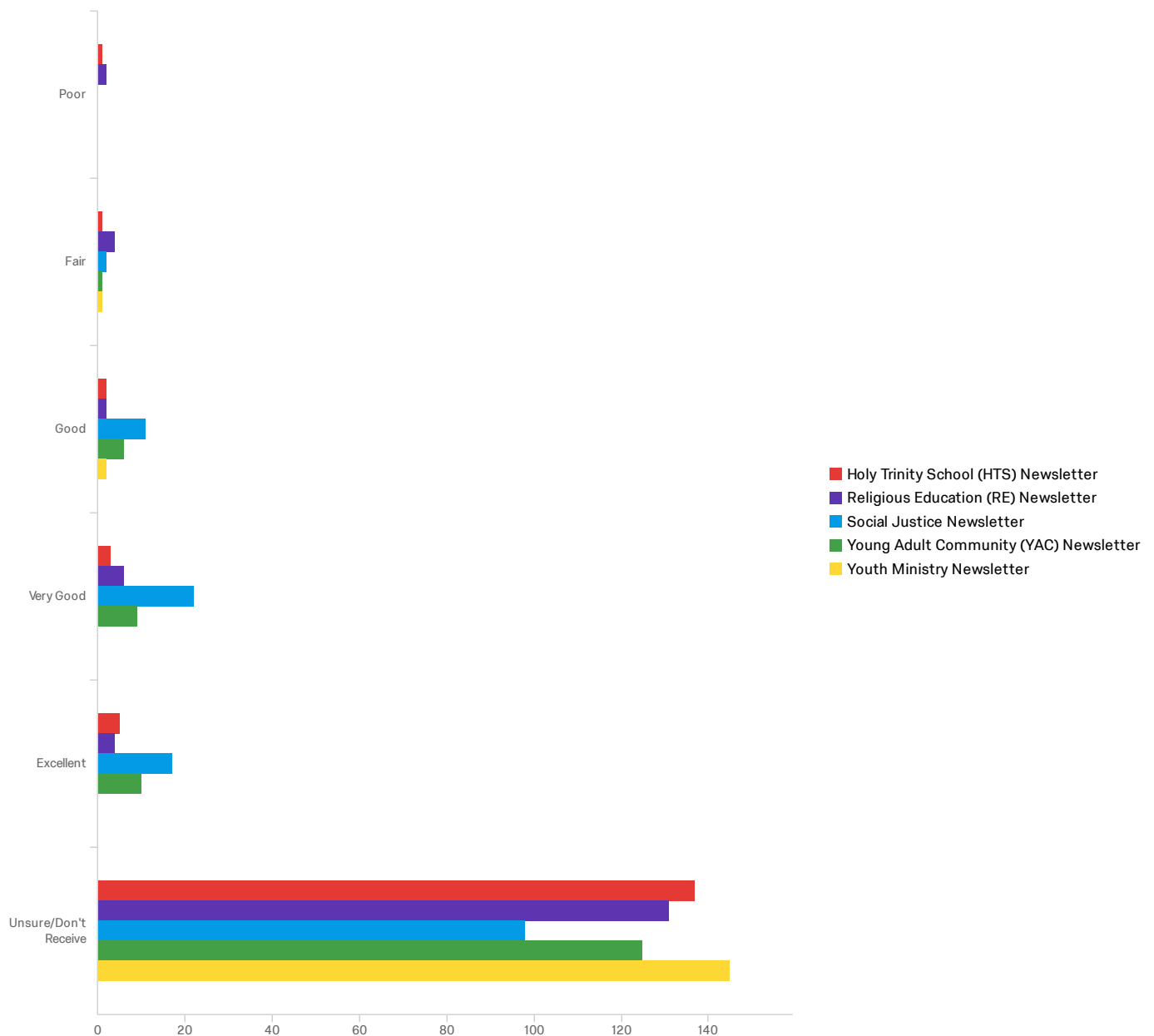
Q10 - Please rate the quality of the following Holy Trinity communications:



| # | Field              | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|---|--------------------|---------|---------|------|---------------|----------|-------|
| 1 | Bulletin           | 1.00    | 6.00    | 4.11 | 0.86          | 0.73     | 154   |
| 2 | eLetter            | 2.00    | 6.00    | 4.38 | 1.07          | 1.14     | 152   |
| 3 | Website            | 1.00    | 6.00    | 3.68 | 1.11          | 1.22     | 151   |
| 4 | Social Media       | 1.00    | 6.00    | 4.97 | 1.54          | 2.37     | 145   |
| 5 | Mass Announcements | 1.00    | 6.00    | 3.42 | 1.14          | 1.31     | 152   |
| 6 | Other:             | 2.00    | 6.00    | 5.19 | 1.24          | 1.53     | 16    |

| # | Field              | Poor  |   | Fair   |    | Good   |    | Very Good |    | Excellent |    | Unsure |    | Total |
|---|--------------------|-------|---|--------|----|--------|----|-----------|----|-----------|----|--------|----|-------|
| 1 | Bulletin           | 0.65% | 1 | 3.25%  | 5  | 17.53% | 27 | 42.21%    | 65 | 35.71%    | 55 | 0.65%  | 1  | 154   |
| 2 | eLetter            | 0.00% | 0 | 5.26%  | 8  | 16.45% | 25 | 26.32%    | 40 | 38.82%    | 59 | 13.16% | 20 | 152   |
| 3 | Website            | 1.99% | 3 | 11.92% | 18 | 29.14% | 44 | 35.10%    | 53 | 16.56%    | 25 | 5.30%  | 8  | 151   |
| 4 | Social Media       | 4.14% | 6 | 6.90%  | 10 | 8.97%  | 13 | 10.34%    | 15 | 6.90%     | 10 | 62.76% | 91 | 145   |
| 5 | Mass Announcements | 3.95% | 6 | 16.45% | 25 | 34.21% | 52 | 28.29%    | 43 | 13.16%    | 20 | 3.95%  | 6  | 152   |
| 6 | Other:             | 0.00% | 0 | 6.25%  | 1  | 6.25%  | 1  | 12.50%    | 2  | 12.50%    | 2  | 62.50% | 10 | 16    |

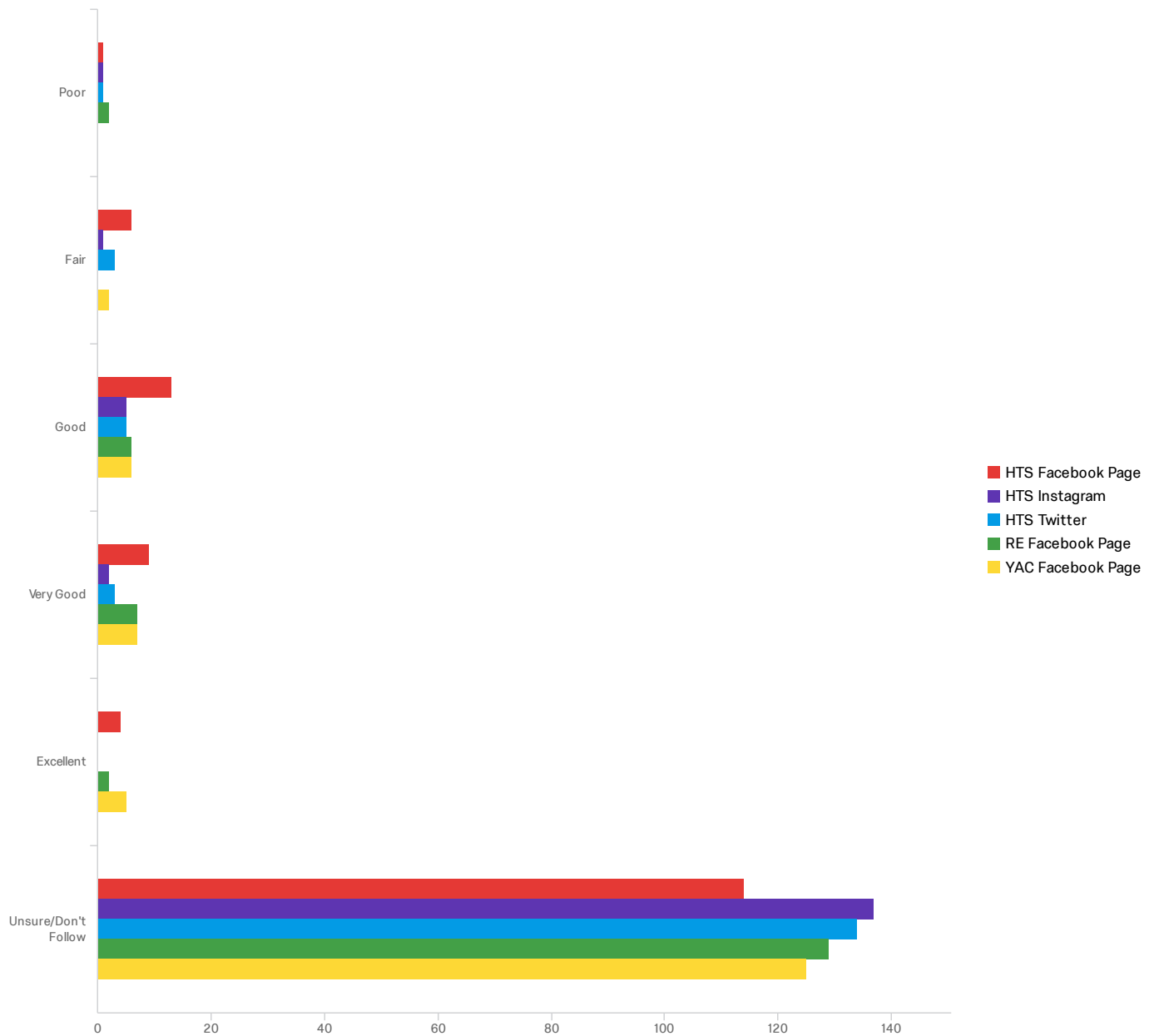
## Q11 - Please rate the quality of the following additional newsletters:



| # | Field                                  | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|---|--|---------|---------|------|---------------|----------|-------|
| 1 | Holy Trinity School (HTS) Newsletter   | 1.00    | 6.00    | 5.83 | 0.69          | 0.48     | 149   |
| 2 | Religious Education (RE) Newsletter    | 1.00    | 6.00    | 5.68 | 0.98          | 0.97     | 149   |
| 3 | Social Justice Newsletter              | 2.00    | 6.00    | 5.32 | 1.05          | 1.11     | 150   |
| 4 | Young Adult Community (YAC) Newsletter | 2.00    | 6.00    | 5.67 | 0.81          | 0.66     | 151   |
| 5 | Youth Ministry Newsletter              | 2.00    | 6.00    | 5.93 | 0.47          | 0.23     | 148   |

| # | Field                                  | Poor  |   | Fair  |   | Good  |    | Very Good |    | Excellent |    | Unsure/Don't Receive |     | Total |
|---|--|-------|---|-------|---|-------|----|-----------|----|-----------|----|----------------------|-----|-------|
| 1 | Holy Trinity School (HTS) Newsletter   | 0.67% | 1 | 0.67% | 1 | 1.34% | 2  | 2.01%     | 3  | 3.36%     | 5  | 91.95%               | 137 | 149   |
| 2 | Religious Education (RE) Newsletter    | 1.34% | 2 | 2.68% | 4 | 1.34% | 2  | 4.03%     | 6  | 2.68%     | 4  | 87.92%               | 131 | 149   |
| 3 | Social Justice Newsletter              | 0.00% | 0 | 1.33% | 2 | 7.33% | 11 | 14.67%    | 22 | 11.33%    | 17 | 65.33%               | 98  | 150   |
| 4 | Young Adult Community (YAC) Newsletter | 0.00% | 0 | 0.66% | 1 | 3.97% | 6  | 5.96%     | 9  | 6.62%     | 10 | 82.78%               | 125 | 151   |
| 5 | Youth Ministry Newsletter              | 0.00% | 0 | 0.68% | 1 | 1.35% | 2  | 0.00%     | 0  | 0.00%     | 0  | 97.97%               | 145 | 148   |

Q12 - Please rate the quality of the following additional social media channels:



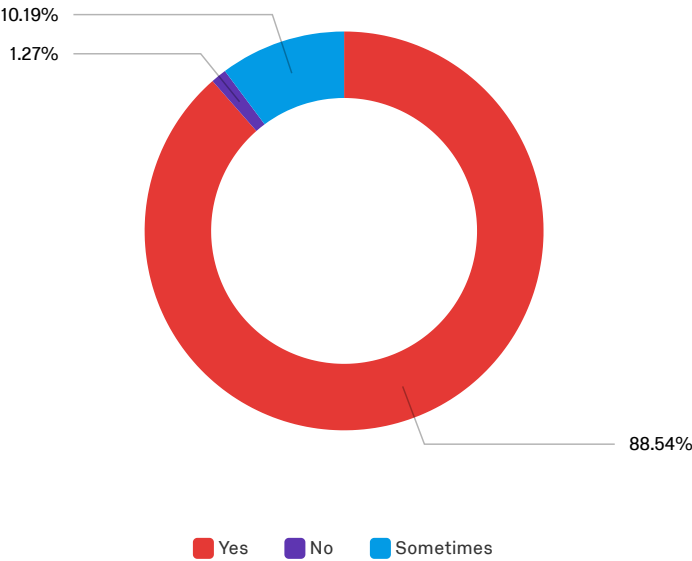
| # | Field             | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|---|-------------------|---------|---------|------|---------------|----------|-------|
| 1 | HTS Facebook Page | 1.00    | 6.00    | 5.39 | 1.23          | 1.52     | 147   |
| 2 | HTS Instagram     | 1.00    | 6.00    | 5.81 | 0.78          | 0.61     | 146   |
| 3 | HTS Twitter       | 1.00    | 6.00    | 5.74 | 0.91          | 0.82     | 146   |
| 4 | RE Facebook Page  | 1.00    | 6.00    | 5.70 | 0.91          | 0.83     | 146   |
| 5 | YAC Facebook Page | 2.00    | 6.00    | 5.69 | 0.85          | 0.72     | 145   |



| # | Field             | Poor  |   | Fair  |   | Good  |    | Very Good |   | Excellent |   | Unsure/Don't Follow |     | Total |
|---|-------------------|-------|---|-------|---|-------|----|-----------|---|-----------|---|---------------------|-----|-------|
| 1 | HTS Facebook Page | 0.68% | 1 | 4.08% | 6 | 8.84% | 13 | 6.12%     | 9 | 2.72%     | 4 | 77.55%              | 114 | 147   |
| 2 | HTS Instagram     | 0.68% | 1 | 0.68% | 1 | 3.42% | 5  | 1.37%     | 2 | 0.00%     | 0 | 93.84%              | 137 | 146   |
| 3 | HTS Twitter       | 0.68% | 1 | 2.05% | 3 | 3.42% | 5  | 2.05%     | 3 | 0.00%     | 0 | 91.78%              | 134 | 146   |
| 4 | RE Facebook Page  | 1.37% | 2 | 0.00% | 0 | 4.11% | 6  | 4.79%     | 7 | 1.37%     | 2 | 88.36%              | 129 | 146   |
| 5 | YAC Facebook Page | 0.00% | 0 | 1.38% | 2 | 4.14% | 6  | 4.83%     | 7 | 3.45%     | 5 | 86.21%              | 125 | 145   |

Showing rows 1 - 5 of 5

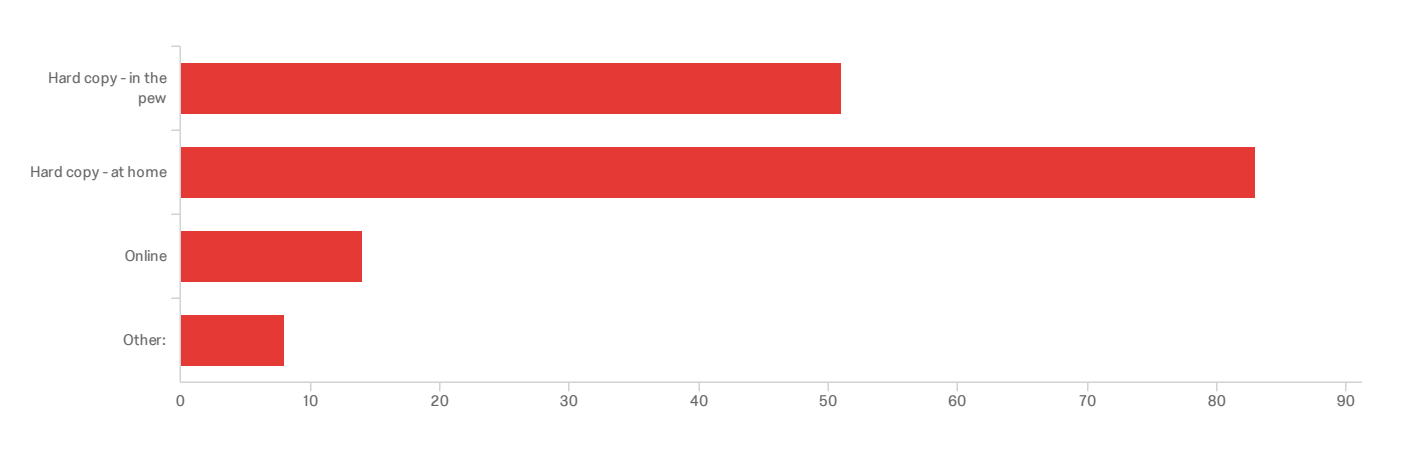
Q13 - Holy Trinity Bulletin — Do you read the weekly Bulletin?



| # | Field     | Choice Count |     |
|---|-----------|--------------|-----|
| 1 | Yes       | 88.54%       | 139 |
| 2 | No        | 1.27%        | 2   |
| 3 | Sometimes | 10.19%       | 16  |
|   |           |              | 157 |

Showing rows 1 - 4 of 4

Q14 - How do you read the bulletin?



| # | Field                  | Choice Count |
|---|------------------------|--------------|
| 1 | Hard copy - in the pew | 32.69% 51    |
| 2 | Hard copy - at home    | 53.21% 83    |
| 3 | Online                 | 8.97% 14     |
| 4 | Other:                 | 5.13% 8      |

156

Other - Responses

- Hard copy at home and online
  - I read the hard copy both in the pew and at home. I have at times also checked it online.
  - Sometimes in the pew as well or online
  - Both, online and hard copy at home
  - All of the ways listed read equally
  - And hard copy from church
  - In the pew, at home, online
- 
- 
-

## Q15 - What bulletin content is most important to you? (Please select all that apply)



■ Cover Article
 ■ Time Capsule
 ■ Pastor's Desk
 ■ Living Our Mission column
 ■ Pray (Liturgical and retreat information)
 ■ Learn (Lectures and talks)
 ■ Serve (Volunteer opportunities)
 ■ Connect (Community events)
 ■ Announcements
 ■ Stewardship Updates
 ■ Page 6 Calendar
 ■ Other:

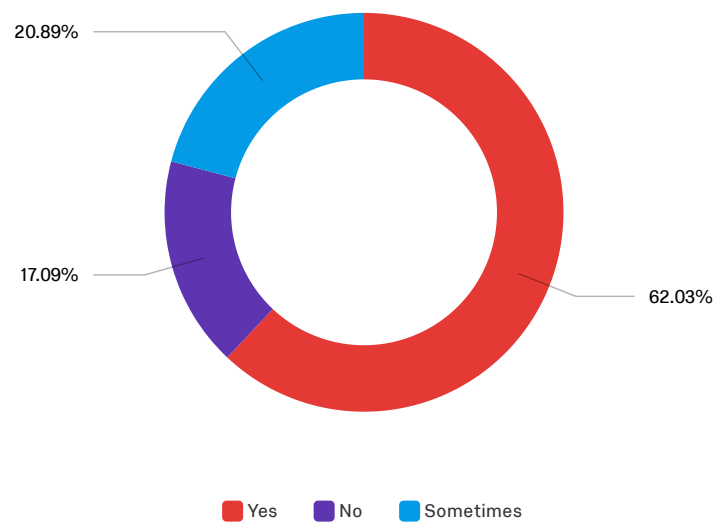
| #  | Field                                     | Choice Count |
|----|---|--------------|
| 1  | Cover Article                             | 12.71% 105   |
| 2  | Time Capsule                              | 6.66% 55     |
| 3  | Pastor's Desk                             | 13.92% 115   |
| 4  | Living Our Mission column                 | 5.33% 44     |
| 5  | Pray (Liturgical and retreat information) | 7.51% 62     |
| 6  | Learn (Lectures and talks)                | 11.86% 98    |
| 7  | Serve (Volunteer opportunities)           | 10.77% 89    |
| 8  | Connect (Community events)                | 8.72% 72     |
| 9  | Announcements                             | 12.47% 103   |
| 10 | Stewardship Updates                       | 2.66% 22     |
| 11 | Page 6 Calendar                           | 6.66% 55     |
| 12 | Other:                                    | 0.73% 6      |

826

### Other — Responses

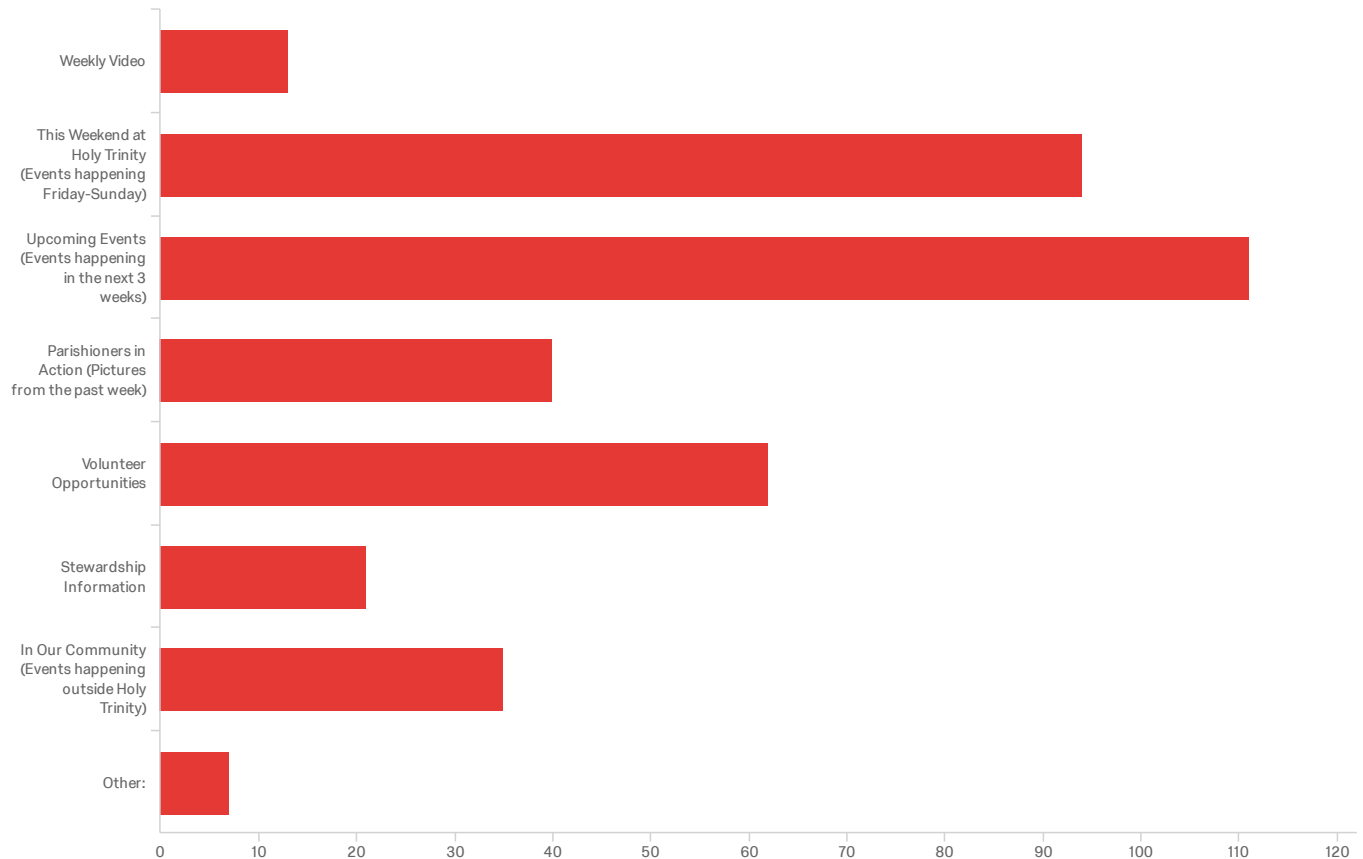
- All of the above
- Job announcements
- I find all of it informative
- Content without spelling errors or typos
- Would like to see social justice reflections and action in the bulletin
- All useful information

Q16 - Holy Trinity eLetter Do you read the weekly eLetter?



| # | Field     | Choice Count |     |
|---|-----------|--------------|-----|
| 1 | Yes       | 62.03%       | 98  |
| 2 | No        | 17.09%       | 27  |
| 3 | Sometimes | 20.89%       | 33  |
|   |           |              | 158 |

## Q17 - What eLetter content is most important to you? (Please select all that apply)

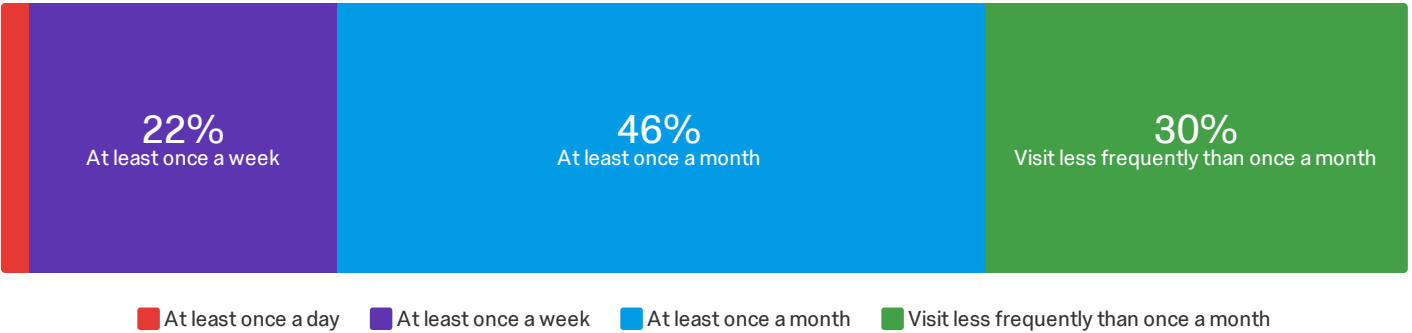


| # | Field   | Choice Count |
|---|---|--------------|
| 1 | Weekly Video  | 3.39% 13     |
| 2 | This Weekend at Holy Trinity (Events happening Friday-Sunday) | 24.54% 94    |
| 3 | Upcoming Events (Events happening in the next 3 weeks)        | 28.98% 111   |
| 4 | Parishioners in Action (Pictures from the past week)          | 10.44% 40    |
| 5 | Volunteer Opportunities                                       | 16.19% 62    |
| 6 | Stewardship Information                                       | 5.48% 21     |
| 7 | In Our Community (Events happening outside Holy Trinity)      | 9.14% 35     |
| 8 | Other:  | 1.83% 7      |
|   |   | 383          |

### Other — Responses

- Prayers for sick, dead
- All of the above
- Advance notice of events with including correct day and date.
- I like a mix
- Other parish special events - i.e., history celebrations

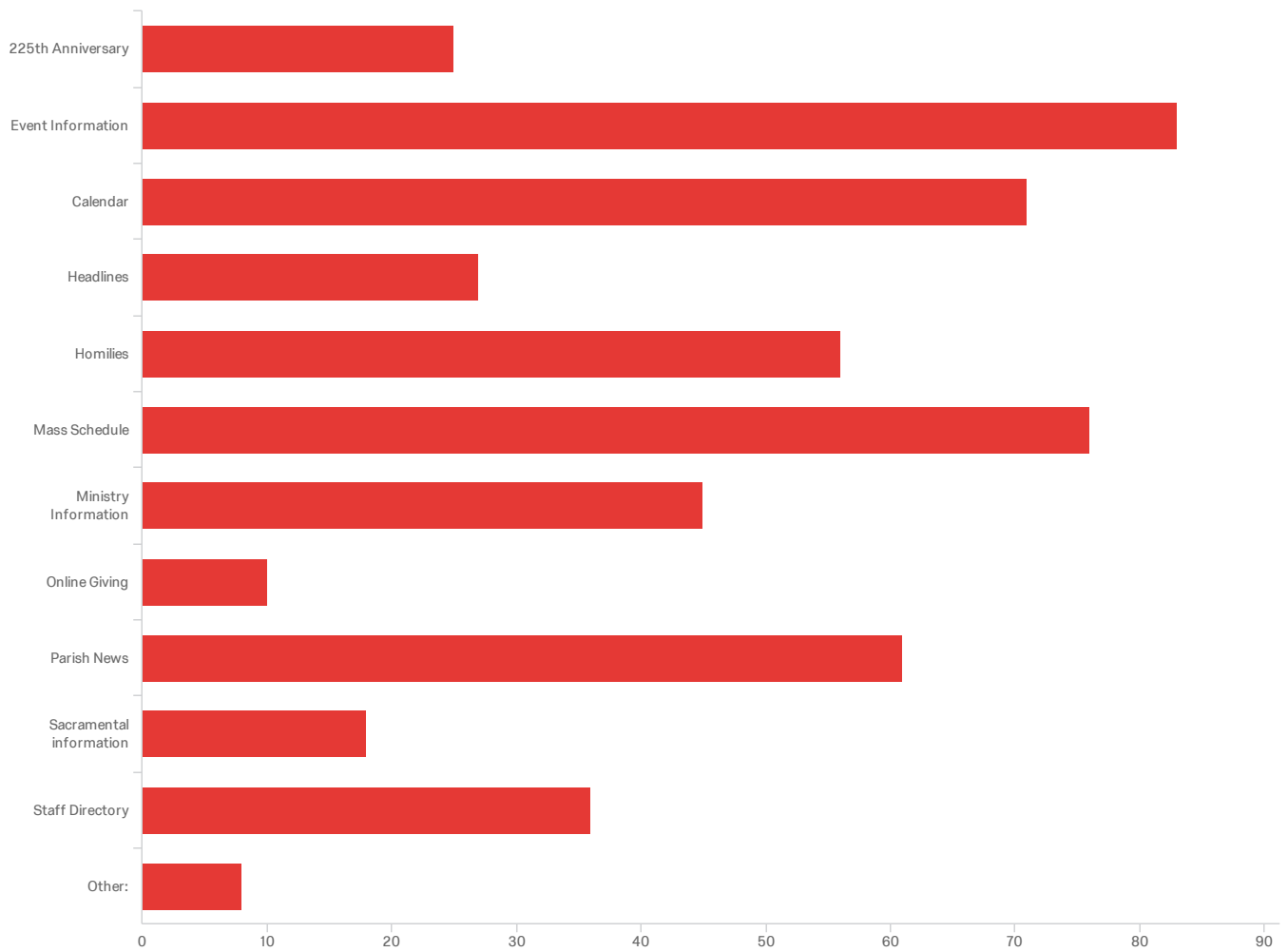
Q18 - Holy Trinity Website How often do you visit the website on average?



| # | Field   | Minimum | Maximum | Mean | Std Deviation | Variance | Count |
|---|---|---------|---------|------|---------------|----------|-------|
| 1 | Holy Trinity Website How often do you visit the website on average? | 1.00    | 4.00    | 3.04 | 0.77          | 0.59     | 156   |

| # | Field                                   | Choice Count |
|---|---|--------------|
| 1 | At least once a day                     | 1.92% 3      |
| 2 | At least once a week                    | 21.79% 34    |
| 3 | At least once a month                   | 46.15% 72    |
| 4 | Visit less frequently than once a month | 30.13% 47    |
|   |   | 156          |

## Q19 - What website content is most important to you? (Please select all that apply)





| #  | Field                   | Choice Count |
|----|-------------------------|--------------|
| 1  | 225th Anniversary       | 4.84% 25     |
| 2  | Event Information       | 16.09% 83    |
| 3  | Calendar                | 13.76% 71    |
| 4  | Headlines               | 5.23% 27     |
| 5  | Homilies                | 10.85% 56    |
| 6  | Mass Schedule           | 14.73% 76    |
| 7  | Ministry Information    | 8.72% 45     |
| 8  | Online Giving           | 1.94% 10     |
| 9  | Parish News             | 11.82% 61    |
| 10 | Sacramental information | 3.49% 18     |
| 11 | Staff Directory         | 6.98% 36     |
| 12 | Other:                  | 1.55% 8      |
|    |                         | 516          |

## Other — Grouped Responses

### Presider Schedule

I value knowing the celebrants for Masses on Sunday.

Presider schedule

Presider schedule

Presider schedule

### Other

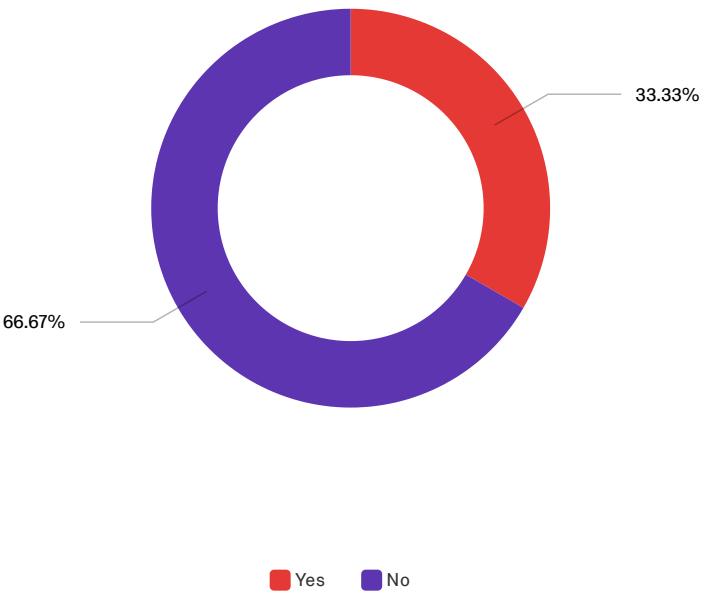
Next Steps information

Job announcements

Adult faith formation materials.

Holy Days of Obligation schedule (ie when it moves to Sunday)

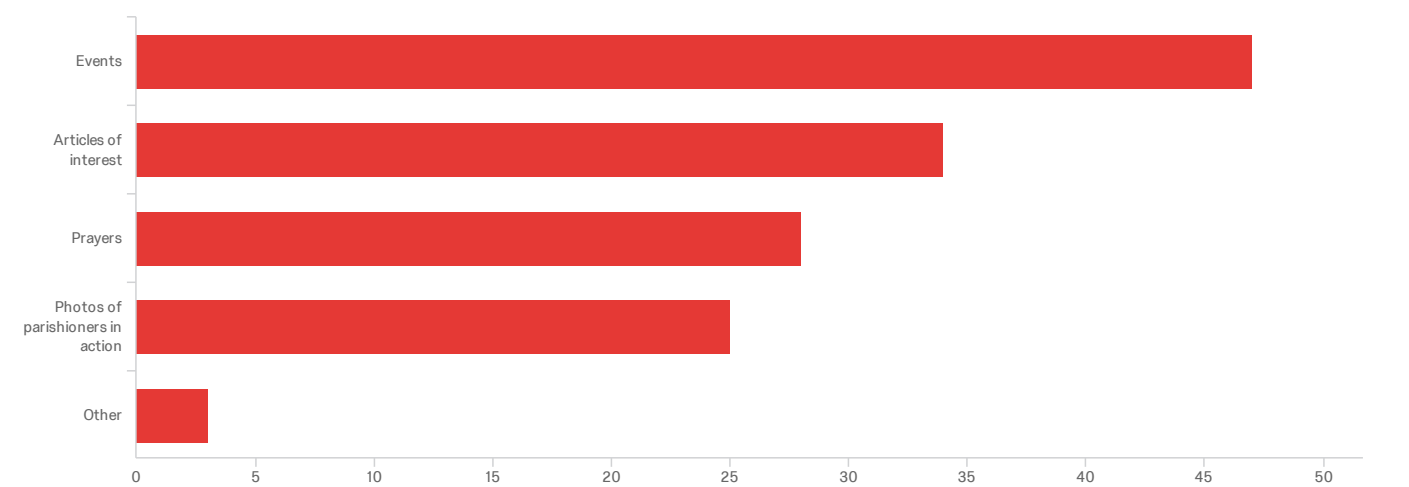
Q20 - Holy Trinity Social Media Do you follow Holy Trinity on at least 1 social media channel (Facebook, Twitter, Instagram)?



| # | Field | Choice Count |     |
|---|-------|--------------|-----|
| 1 | Yes   | 33.33%       | 53  |
| 2 | No    | 66.67%       | 106 |

159

Q21 - What content would you like to receive through social media? (Please select all that apply)

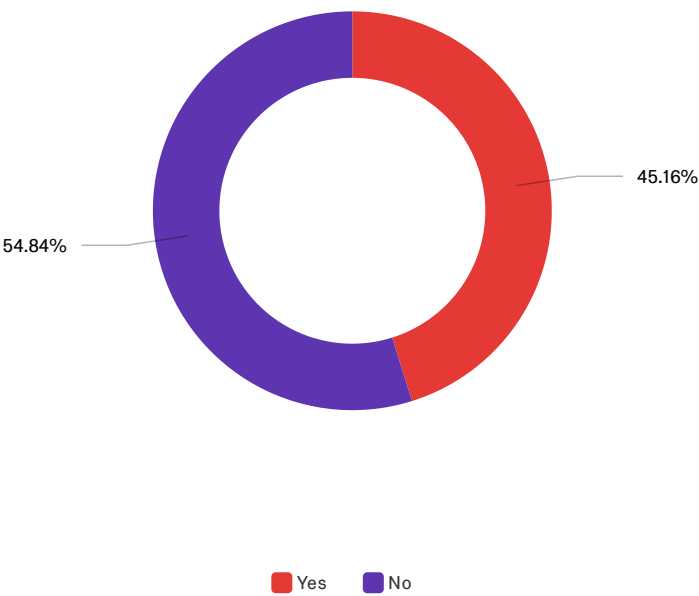


| # | Field                            | Choice Count |
|---|----------------------------------|--------------|
| 1 | Events                           | 34.31% 47    |
| 2 | Articles of interest             | 24.82% 34    |
| 3 | Prayers                          | 20.44% 28    |
| 4 | Photos of parishioners in action | 18.25% 25    |
| 5 | Other                            | 2.19% 3      |
|   |                                  | 137          |

Other — Grouped Responses

- More info about priests when they arrive. Welcome at coffee, etc.
- Articles talking about activities of Social Justice that we can join with.
- None. Trying to cut back on social media.

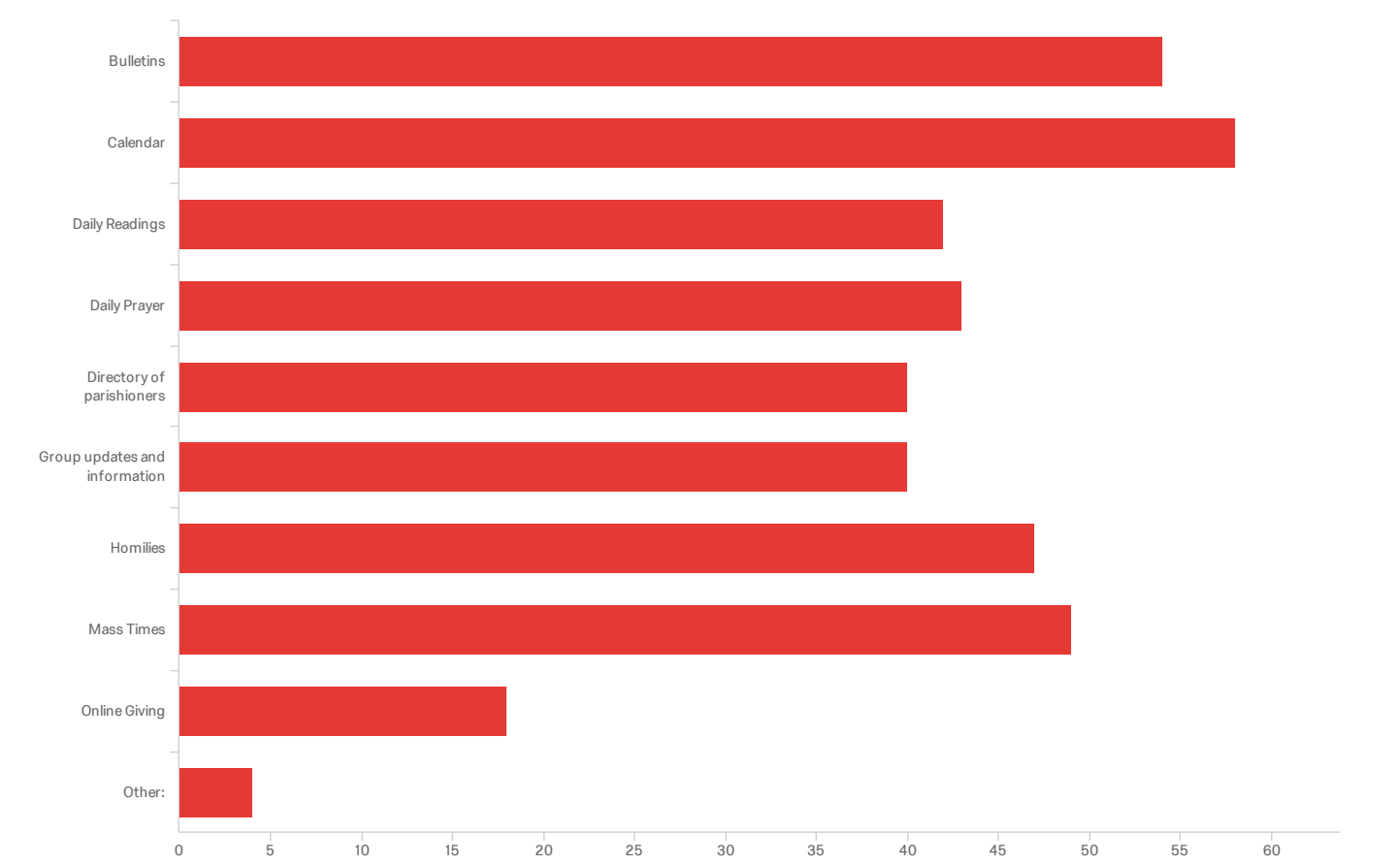
Q22 - Parish App: Would you be interested in using a Holy Trinity parish app on your phone or tablet?



| # | Field | Choice | Count |
|---|-------|--------|-------|
| 1 | Yes   | 45.16% | 70    |
| 2 | No    | 54.84% | 85    |

155

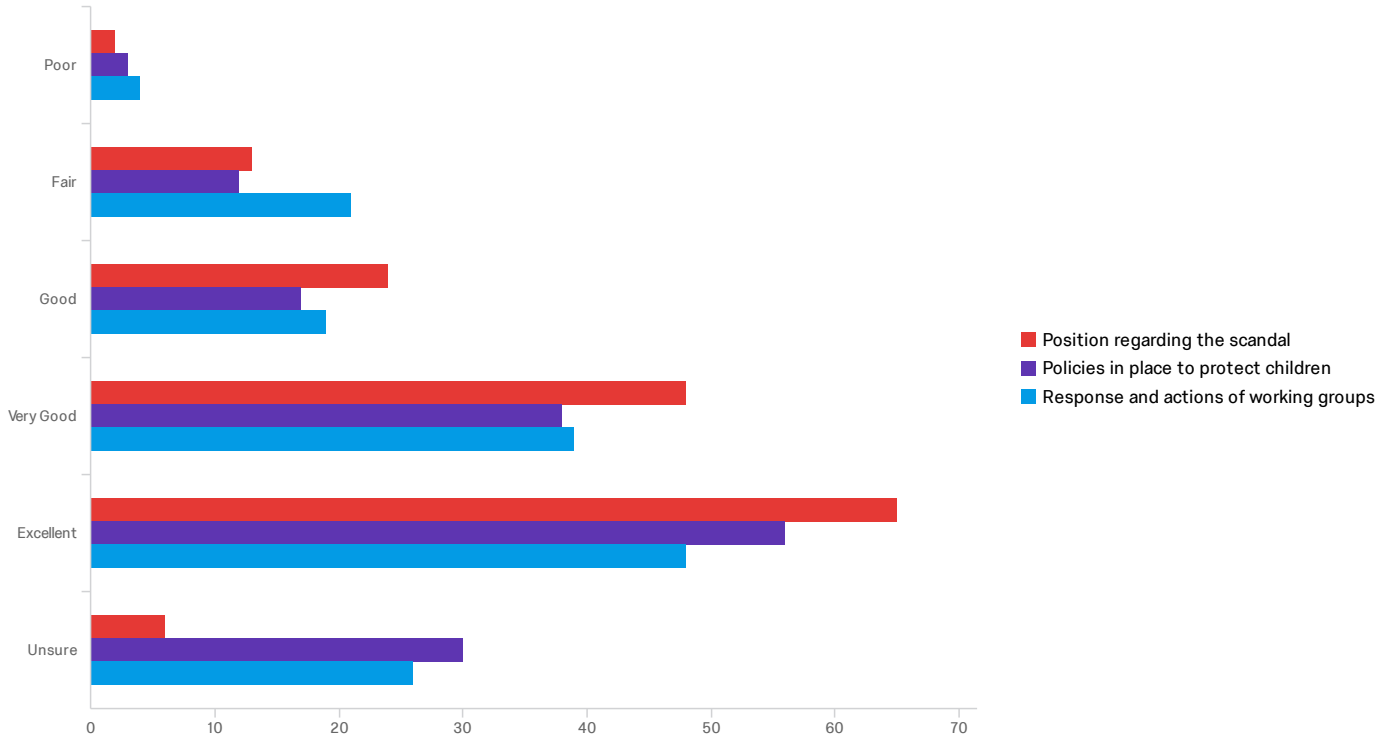
Q23 - What parish app content would be most important to you? (Please select all that apply)



| #  | Field                         | Choice Count |
|----|-------------------------------|--------------|
| 1  | Bulletins                     | 13.67% 54    |
| 2  | Calendar                      | 14.68% 58    |
| 3  | Daily Readings                | 10.63% 42    |
| 4  | Daily Prayer                  | 10.89% 43    |
| 5  | Directory of parishioners     | 10.13% 40    |
| 6  | Group updates and information | 10.13% 40    |
| 7  | Homilies                      | 11.90% 47    |
| 8  | Mass Times                    | 12.41% 49    |
| 9  | Online Giving                 | 4.56% 18     |
| 10 | Other:                        | 1.01% 4      |

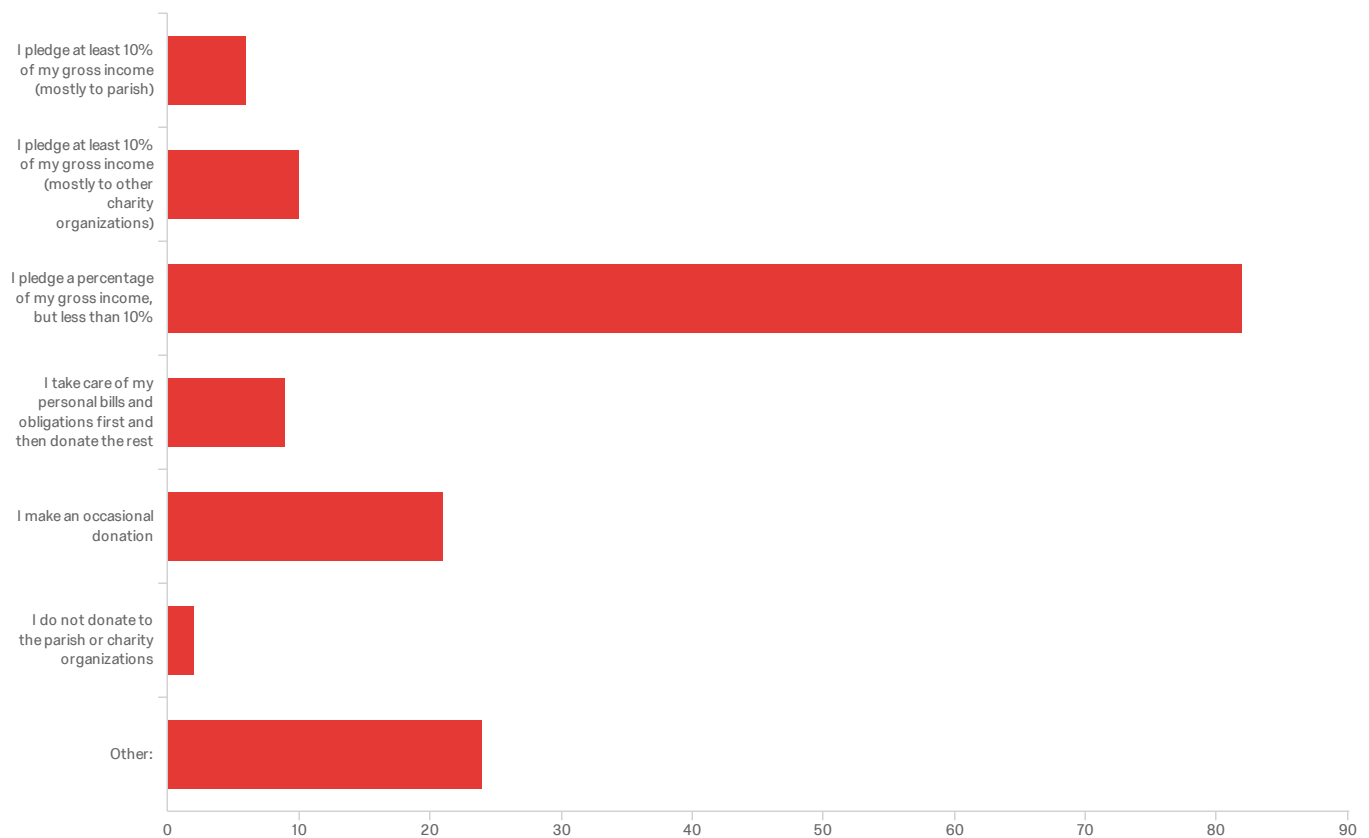
## Section III — Communications: Specific Content and Issues

Q24 - Church Sexual Abuse Scandal: How effectively has Holy Trinity communicated the following?



| # | Field                                  | Poor  |   | Fair   |    | Good   |    | Very Good |    | Excellent |    | Unsure |    | Total |
|---|--|-------|---|--------|----|--------|----|-----------|----|-----------|----|--------|----|-------|
| 1 | Position regarding the scandal         | 1.27% | 2 | 8.23%  | 13 | 15.19% | 24 | 30.38%    | 48 | 41.14%    | 65 | 3.80%  | 6  | 158   |
| 2 | Policies in place to protect children  | 1.92% | 3 | 7.69%  | 12 | 10.90% | 17 | 24.36%    | 38 | 35.90%    | 56 | 19.23% | 30 | 156   |
| 3 | Response and actions of working groups | 2.55% | 4 | 13.38% | 21 | 12.10% | 19 | 24.84%    | 39 | 30.57%    | 48 | 16.56% | 26 | 157   |

## Q25 - Which of the following best describes how you pledge each year?



| # | Field  | Choice Count |
|---|--|--------------|
| 1 | I pledge at least 10% of my gross income (mostly to parish)                      | 3.90% 6      |
| 2 | I pledge at least 10% of my gross income (mostly to other charity organizations) | 6.49% 10     |
| 3 | I pledge a percentage of my gross income, but less than 10%                      | 53.25% 82    |
| 4 | I take care of my personal bills and obligations first and then donate the rest  | 5.84% 9      |
| 5 | I make an occasional donation  | 13.64% 21    |
| 6 | I do not donate to the parish or charity organizations                           | 1.30% 2      |
| 7 | Other:   | 15.58% 24    |
|   |  | 154          |

## Other — Grouped Responses

### **Give What/When I Can**

- I give what I can afford but do give every week
- Donate when I can
- I pledge what i can
- I donate what I can, regularly, but don't make a formal pledge.
- I currently have no income as a stay at home mom and my husband's income fluctuates so we pledge treasure (a small amount) and then also time
- Generally standard amount (higher on holy days); do not presently pledge due to excessive medical bills

### **Offertory/Collection**

- I put money in the collection plate because no one has sent me envelopes or otherwise acknowledged my online form I filled out to join the parish again: I am disappointed.
- Sunday collection

### **End of Year/Onetime Donation**

- Not enough! Husband sends something at end of year.
- I make an annual end of year donation to Holy Trinity, not technically sure whether this counts as a "pledge"
- I donate a percentage of my income in one lump sum
- I donate on a yearly basis

### **Easter/Christmas**

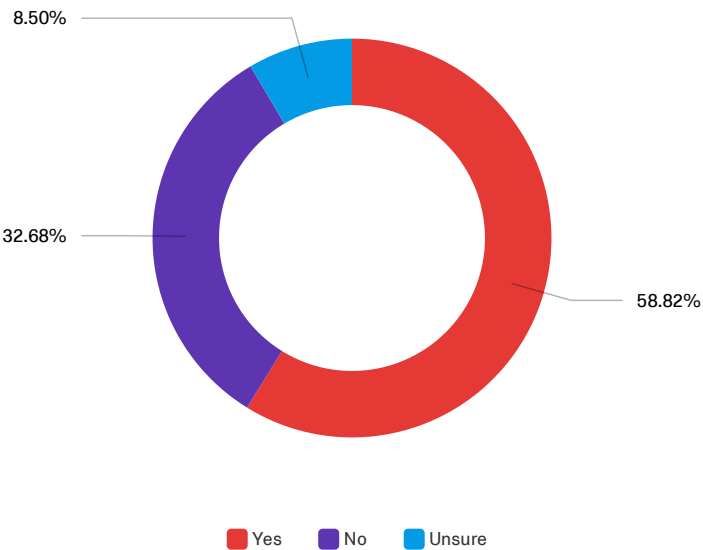
- I pledge and give an Easter Offering because I am under the impression that if you give at Easter or Christmas all the funds remain in the parish
  - I give my entire donation at Christmas and Easter
- Specific Amount
- I donate \$10/week.
  - I make a fixed dollar amount
  - Simply decide on an amount

### **Other**

- Abuse impacted my pledge practice
- I pledge at least 10% of my gross income, a bit over half to the parish and the rest to other organizations
- I pledge a monthly amount to HTC and donate to other charities but not a specific % of my income.
- We designate HTS through CFC and an additional annual amount to Trinity as we can afford
- We pledge generously to the parish AND to many other charities. Yet none of the categories above represent our situation.



Q26 - Did you make a 2019 parish pledge?



| # | Field  | Choice Count |     |
|---|--------|--------------|-----|
| 1 | Yes    | 58.82%       | 90  |
| 2 | No     | 32.68%       | 50  |
| 3 | Unsure | 8.50%        | 13  |
|   |        |              | 153 |

Q27 - If you did not make a 2019 parish pledge, why not?

### **Scandal Has Impacted Giving**

- Cardinal Wuerl was not promptly removed
- Seriously questioning the institution of the Catholic Church
- I don't want any money going to the Archdiocese
- Until this year, I pledged 10% of my gross income to the parish. Church scandal makes me give \$ directly to organizations. Who can trust our diocese?
- I decided to avoid a pledge as a result of the scandal associated with the archdiocese. I have been reconsidering this decision.

### **Already Contribute/Donate**

- We give at mass.
- As a young adult who is just starting out, it's easier for me to give in cash week-to-week. Plus, I don't have the foresight/financial stability to pledge further into the year--sorry!
- I give regularly but not sure how much at the beginning of the year it will be.
- I prefer to make contributions as I see fit, changing from time to time.
- I like to contribute every week.
- I give online automatically weekly - I just didn't remember to fill out the official pledge paperwork!
- I make recurring donations, but I did not go through the formal process of pledging.
- I already have a scheduled monthly donation. I think I did pledge.
- We give the same amount every year at the end of the year|

### **Financial Situation**

- Fixed retirement income. Ten percent of my gross income seems very high to me.
- Cannot be sure I will be able to donate 10% of my retirement income. Would rather give what I can weekly, which is less than 10%. We also donate to other charities...
- Unsure of my 2019 income, and uncomfortable committing to an amount
- I live on less than \$800 a month without a vow of poverty.
- Still paying student loans
- Suffering from student loans but I give what I can weekly.
- My spouse is not gainfully employed at the moment
- I am unemployed as of March 11, 2019
- Financially unable to right now.
- In between jobs
- Too many variables in my financial situation this year; I give what I can when I can.
- We aren't able to guarantee a donation via pledge, and give what we can when we can.
- Other responsibilities

### **Haven't Gotten Around to It Yet**

- Not sure if I did. I think I meant to but am not sure if I got around to it.
- I didn't know about it
- Have not looked into online giving since I never carry cash
- Will pledge
- I have not been contacted this year and it slipped...
- Been too busy; apologies.
- Didn't get it done -- no real reason...give in cash now

### **Online Giving Issues**

-I thought my pledge from 2018 had carried over. So I think I still need to do that. The online giving process is confusing.

-My pledge from this past year was miss allocated and never corrected, even after it was brought to attention

### **Other**

-I am lumping two years together because of changes in tax laws.

-We are new to the parish and still determining the way to contribute that works best for us

-This is our first year in the parish

-We belong to 2 churches. The other church is smaller, and has greater financial need.

-We no longer feel welcome at HT due to political statements made by priests during homilies.

-I no longer feel as though Holy Trinity is as welcoming as I have in the past. The Pastor seems less friendly and is always in a hurry to run through the church and does not have time to talk.

When Fr. Mark was the pastor he always strolled through the church before a mass that he was not saying. The current pastor acts like he has no time for anything.

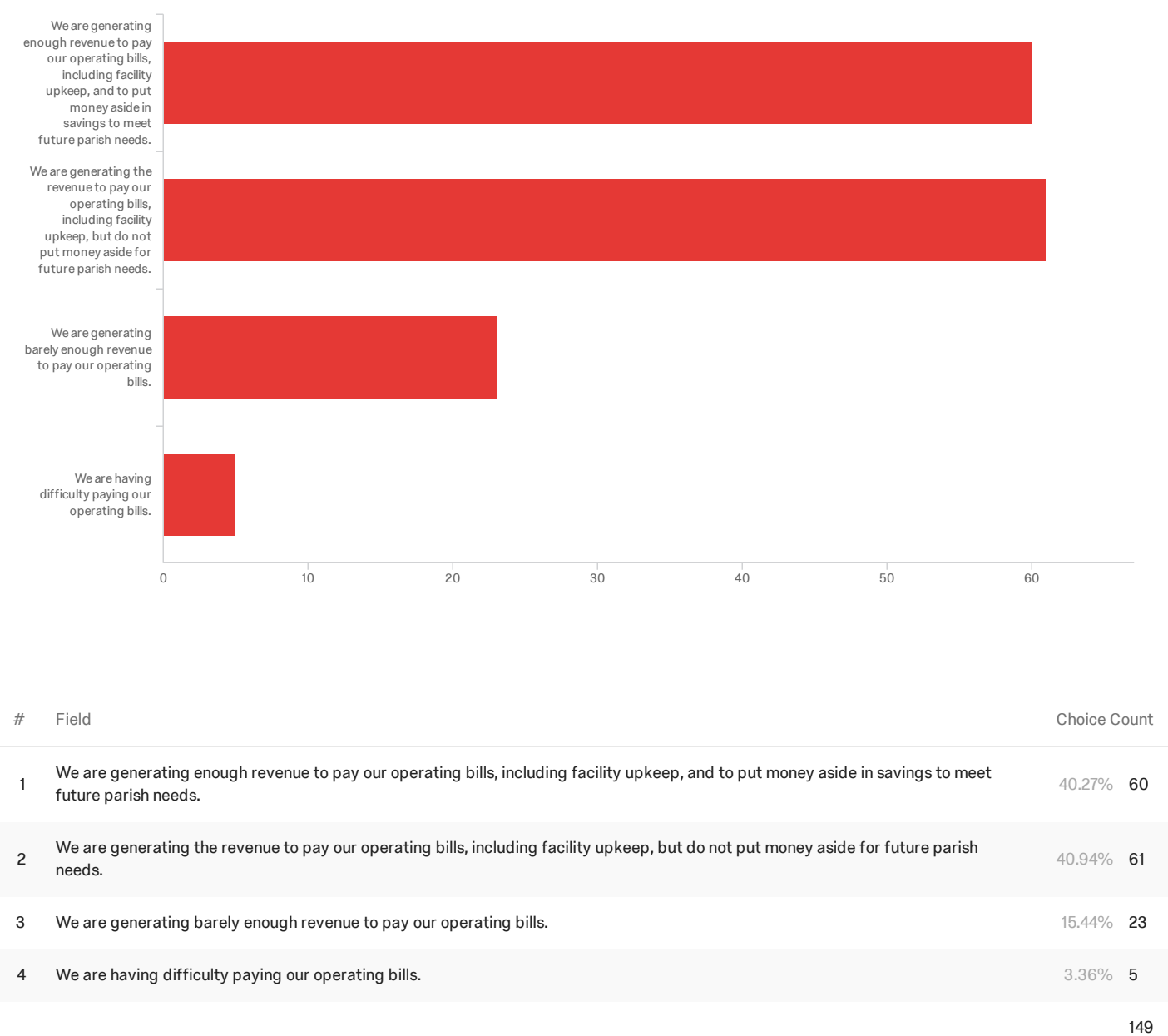
-Not a parishioner - but I do contribute to special events, activities, etc.

-Have not been attending Mass regularly

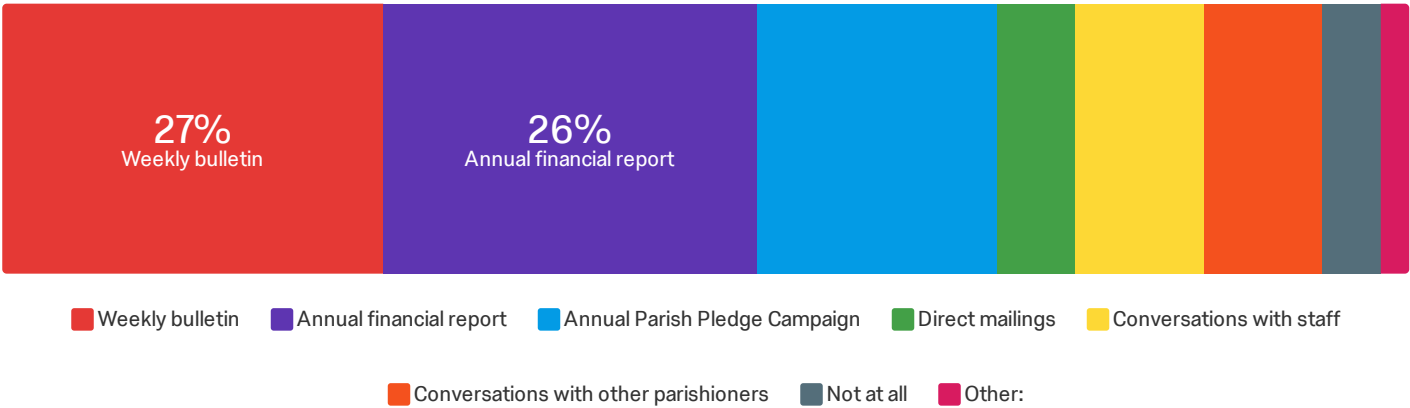
-No good reason. Husband needs a bill. I do not remember if we get a personal request - names from directory are ok. If they are hand signed by you and you know person, write first names too.

As "Dear [names redacted] - we need your help". I am now not able to assist and we need to make a pledge you can count on.

Q28 - What is your impression of Holy Trinity's current financial status?



# Q29 - How do you stay informed about Holy Trinity's finances? (Please select all that apply)



| # | Field                                 | Choice Count |
|---|---------------------------------------|--------------|
| 1 | Weekly bulletin                       | 27.05% 89    |
| 2 | Annual financial report               | 26.44% 87    |
| 3 | Annual Parish Pledge Campaign         | 17.02% 56    |
| 4 | Direct mailings                       | 5.47% 18     |
| 5 | Conversations with staff              | 9.12% 30     |
| 6 | Conversations with other parishioners | 8.51% 28     |
| 7 | Not at all                            | 4.26% 14     |
| 8 | Other:                                | 2.13% 7      |
|   |                                       | 329          |

## Other

### Other — Responses

- Being involved in activities, although we are less and less able to participate.
- Annual 'Sermon on the Amount'
- Development committee
- Conversations with parish council members
- Parish Council reports
- Parish financial information is not widely shared
- By looking at the parish's buildings

## Section IV — General Feedback and Comments

### Q30 - Please let us know if you have any additional comments or suggestions:

Because of my advanced age-92-I cannot easily take on volunteer activities. So my love and admiration for those who do is in prayer. Holy Trinity is the most spiritually active parish of my lifetime, a source of great spiritual benefit—beautiful liturgy, super confessional advice and generous welcome. Ad multos annos.

1. Music is terrible. With a church our size how can we only have 1 good cantor (dark haired woman). 9am choir you can't even hear. Very disappointing. 2. Semons. Remember your audience! 9am is families. Going in depth about Church philosophy doesn't engage the listeners at those masses! We want people to listen + learn! Best are Fathers Kelley + O'Brien—they teach + people listen. Hawlsey reads his w/ the poor acoustics we hear mumbles. 3. Acoustics are miserable + it detracts from Mass. 4. Celebratory 225 is ridiculous. Waste of time + \$. I feel it silly + wasteful to spend time celebrating 225 years. 200 or 250 ok, but 225? \$ + time could be put to better use. 5. Presider schedule is often put up late (after start of new schedule). It's a PDF, how hard can that be?! Many complain about this. Many choose the Mass by presider. 6. HT has made First Communions not special. Each child should feel special + the day will be imprinted on their hearts. Sermons can remind all present of what communion is all about. Go back to the old way! 7. The Church is cliquey + there isn't an overall parish community. I've been a members since 1992- from single-to married-to mom of 3 young adults. I've seen a big decline. Greatest asset to HT was Kate Tromble. Hers will be hard shoes to fill.

Help for members of the parish without going outside the parish, for older members are are or become sick. Maybe get some information and a person that someone can talk to help them.

I love Holy Trinity! I get a personal message every Sunday . I appreciate their forward thinking and find a spiritual message and calming sole just sitting quietly in church.

My husband and I have been so pleased with how spiritually vibrant the parish is. We travel to the parish weekly because we feel the community and parish staff truly care about us and, frankly, the world. We have moved around a bit and experienced different parishes. We have never experienced a place like Holy Trinity. We look forward to raising a family in the parish.

Please make sure we acknowledge and address the Catholic Church scandal and response of local, national and international leadership. HT needs to be a leader. I am a committed parishioner but need to see HT take charge and be brave...if not us...who?

Why is church closed for Summer?? What is being done? Why is the renovation such a secret??? Why are parishioners not informed??? Who is to judge how/why this reconstruction is necessary ? It must cost ... but why? for what? Does the parish council & pastor think we don't care?

We can be a very difficult group of people to lead- much less minister to. We need a lot of help with listening-listening sessions made that clear to me. The Single Adults groups appears to be for either YACs or Divorced groups. Both groups need to work on welcoming newcomers. It is very puzzling to me why the bulletin as part of its weekly communication does not routinely include the following information: 1 that priests are screened- and only priests that pass the screen work in parishes 2. Two Catechists at each grade level- students are not with one adult alone. 3. Virtus training 4. The grade level curriculum addresses how to address inappropriate behavior

Please improve the music at 1:15pm It is always the same except it was wonderful to hear Ave Maria on Mother's Day. During May why not end the Mass with a Hail Mary? Why not crown the statue of Mary in May? Can't the children do this? The sermons need to speak out to our current world challenges.

Thanks for asking all this!

In selecting the next social justice minister, please emphasize the need to stay organized and responsive to emails. Thanks for all you do to keep Holy Trinity up and running.

Trinity is a place of special graces- thanks for reaching out and getting feedback to keep the graces flowing!!

Homilies when Gospel mentions the apostles: remove the word, "fear", et al, and start over. Go deeper, not the easy analysis.

Father William Kelley homely this Sunday, June 9, 2019 was outstanding. Good sermons are the reason I attend Holy Trinity.

Please let us know if you have any additional comments or suggestions:

Holy Trinity is a gem. I have been a parishioner for about five years and as far as I'm concerned the pastor, the associates, and the staff are absolutely outstanding. And I have never attended a parish that had so many parishioners who are so dedicated to the parish, their fellow parishioners and generally in serving the needy. I wish I would have discovered HT years ago.

I think a better job needs to be done of informing the congregation of upcoming special collections. Sometimes they are in the bulletin, sometimes they are not. Sometime they are announced at the beginning of Mass, sometime they are announced for the first time during announcements after Communion. As someone who tries to donate as much as possible, usually by check, it's helpful to know before Mass whether there is going to be a special collection ahead of time. Also, the online bulletin doesn't include the Page 6 Calendar of Events. Please include this.

Please start a bible study group! Thank you!

No,

It is the harmony provided by a choir that is the single most effective way to get more of a congregation. A good model for the 9:00 choirs is the Holy Trinity Sunday 5:00 pm choir.

I love this parish. It is unique and I always am uplifted after attending Mass and other events here.

I believe the parish bulletin could be much better. I would like to see a section devoted to Justice and Peace issues each week. I also think that there are certain things that could be included once a month and not every week.

Weekly Bulletin needs more proofreading.

We consider ourselves very blessed to have discovered Holy Trinity parish and appreciate all efforts to help our family grow in our faith: adult lecture series, religious education, we'll-thought homilies which leave us much to ponder during the week, the music ministry and much more. Thank you

As noted above, because my profession is in dealing with arms control issues, i.e. one form of seeking peace, I think the parish should from time to time have a lecture about the issues, and more generally the links between peace, disarmament and development. The Holy See is heavily engaged in these; Holy Trinity is perhaps the most relevant parish in Washington to be engaged.

Father Gillespie is doing an excellent job as pastor.

Thank you for you do. Fr. Gillespie has handled leadership quite well.

My main concerns about the church: 1. Aged and old population 2. Long time sexual misconduct damaged entire catholic church 3. There is disconnect between current American society and the direction of the church 4. Religious education must be modernized 5. Should focus on the bible words and not doctrine 6. Current Vatican leadership is weak and misguided

We feel extremely lucky to have found HT as our local parish. Our first time attending a Jesuit parish. We found HT very large, very open and friendly, intellectual and modern and very well organized. There is a lot on offer from formation to service, which we are yet to slowly engage with. Our 7/8 year old son did First Reconciliation and First Eucharist this year at HT and the experience was wonderful. Continue to consolidate what has already flourished!

wonderful parish, wonderful priests - thanks!

I think the monthly donations should be compared to expenditures and published.

I think we could be using our social media much more effectively to reach people who aren't already outside of the community. Perhaps there should be a more clear marketing plan for the parish's offerings. No need for an app - it would just be another thing to manage, and would be used less than people encountering Trinity through the apps they already use like Facebook/Twitter/Instagram. The eLetter could be streamlined - on google mail web interfaces, it's too long to even show in the inbox without an additional click. Thanks to everyone who is already working so hard for our parish!

Please let us know if you have any additional comments or suggestions:

Holy Trinity is a great Parish in every way, a Parish that inspires and encourages one to volunteer, to participate in Parish activities. I would attribute that to our wonderful staff, Parish Council, and of course our priests, who are second to none!

>>It would be nice to have a parish gathering for the Maryland parishioners. >>Social group 50+ needs different social activities. I would like to participate but activities are a little limited (sockhop, sing along, etc.)

Holy Trinity is a gift that I thank God for each day. What an amazing parish! Thank you to all the priests and staff for all you do!

Thank you for asking

I wish we didn't change the part right before the communion - we used to kneel, now we all stand... it confuses guests, and I think kneeling shows more respect. Not that easy to find info in website. For example, I thought there would be information on Parish Pastoral candidates by now & an opportunity to vote, but I couldn't find any info online. I love HT's focus on social justice issues, I hope we keep it up. The YAC group is very active and inclusive and organized.

I love HT and searched for 2 years after I moved to Northern VA to find HT. I travel over 40 miles each way but would not go anywhere else. It is a loving, inclusive, responsible, welcoming and giving parish and parishioners. I am very committed to HT because of the love I find there. I look for ways to give back to HT because of all I have found there. HT does so many things right but one area as an opportunity for improvement in my opinion is the music ministry. The new organist is a genius and a treasure for us but the cantors are not professional nor seem to have the ability to lead the people in worship. That is a unique skill and talent. Not just anyone can do this. In addition, the congregation does not relate (nor sing) to the choice of music particularly at the 1130 mass. Finally, the choir(s) are weak. I know they are proud of themselves but from the congregation, they can barely be heard and seem unpracticed. It seems they would benefit from a stronger leader.

1. The sexual abuse scandals are not new. To avoid future scandals we need to confront the anachronistic nature of some key Church institutions and consider how misguided leadership over decades produced the current crisis. 2. HTCC might undertake more active outreach to people who do not attend church, especially those raised as Catholics, to let them know that they are welcome in our parish, and help them distinguish the Catholic faith from the actions of some incompetent Church officials. This could also help us deepen our faith and find ways to reverse the Church's decline.

I like it when the masses and missions are to help all people. I've been to churches that help to make their institution look good and not just for the sake of helping others, please do not go down this path.

I would appreciate seeing photos of the priests who regularly celebrate Sunday masses on the website. It would help me to put names to their faces. Maybe even administrative staff photos?

I am grateful for the work of all of the staff of HT. It can't be an easy job :-). Please know that you are appreciated.

I wish the homilies would be more practical about how we can live good Catholic lives in the world and less paeans to social justice and complaints about the sexual abuse crisis. Yes, that matters, but it's not the whole faith. I also think the parish does a terrible job of integrating families who don't have kids at the school. It is incredibly cliquey, even though it's all about "all are welcome." I sometimes think that it's easier to be transgender at Trinity than be a family without kids at the school--at least there's a ministry if you're the former. But if you're the latter, you're often stuck with coffee and donuts at which all the school parents talk to each other and don't seem to want to meet new people.

Good idea to do this survey. Hope the results prove helpful.

None at this time

Holy Trinity is a special place for me. Love the Jesuits. My husband and I would like a place at Holy Rood cemetery but cannot afford the fee all at once. Are there payment plans?

Why aren't there any questions about the quality of liturgy, music and preaching?

Thanks for asking for my input!



Please let us know if you have any additional comments or suggestions:

I'd appreciate some information about new parishioner opportunities to get plugged in. I didn't know about the wine and cheese thing until after the fact. I also wonder why my online form that I submitted to become a parishioner still was not acknowledged after a couple of months. There has been absolutely no followup. I was very active and plugged in as a YAC years ago but don't know anyone anymore.

Love the homilies, I always take something home with me. I admire and appreciate the all embracing culture of the parish.

Please review your use of social media as a communication tool, given recent issues with misuse of information.

With a parish directory last issued in 2009, I would like to see some sort of updated directory, either in hard copy , online or visa parish app.

Congratulations for Trinity's increasing focus on improving communications and for success achieving better, high-quality communications. The progress in this area over the years is notable. This very survey is evidence of a desire to excel in the critical area of communicating and for connecting well with parishioners. Thanks to all who are part of Trinity's communications efforts and all the best for continued improvement in this outreach.

Would love to hear more from the pastor about the suspension/resumption of 7a Mass Wed-Fri mornings. IMHO, that suspension was handled very poorly.

Often the Bulletin is information overload. I wonder if simplifying (and shortening) might make it more purposeful? If HT is struggling financially I would think there is a connection to the larger institutional Church- people do not give as much to ministries that they do not trust. The sexual abuse crisis - and the perceived slow response is hurtful to all Catholics.

As a new parishoner, there's a lot that people assume we know. There's a lot of insider language and knowledge, from where the bathrooms with the changing tables are to the difference between the hall and where donuts are served, which is apparently not the hall

9:00 family Mass can be more welcoming to regular attendees who do not have children. Homilies should be directed to more than kids and their parents. The term "children" or "kids" should be used instead of "boys and girls." They may be there with parents, grandparents, foster parents, or other guardians. Non-parent adults also attend Mass, as do other parents who have grown children who are not there. Additional language sensitivity is needed so many are not excluded.

Do whatever you have to do to keep David Pennington at Holy Trinity! You have no idea how lucky we are!

Ask this question: Do you reach out and introduce yourself to an unfamiliar face after Mass or other parish activity? When? Where? How often? This is a very thoughtful questionnaire, but not too valuable unless lots of parishioners participate. Perhaps this opportunity should be promulgated more vigorously?

Holy Trinity, its pastor, priests, staff and lay religious leaders play a very important role in social justice, Ignatian-related activities, continuing religious education for Catholic adults and in the lives of its parishioners. So, thank you!

the size of the parish will continue to shrink, the parish needs to adjust programming accordingly. We will have to reduce the number of social justice programs the parish is supporting. Parish needs to come up with a plan to scale down operations. The sex/corruption scandal will only get worse as more priests are arrested. It is quite possible the Catholic Church will lose it's 501C (non profit) status

I think we do not recognize the importance of Sunday to the average parishioner and the average person looking for a faith home. This is the main communication to individuals and their main experience of the Catholic Christian church.

More events that specifically invite single parishioners to join families and the larger community

In mu opinion the atmosphere or climate of HTC is very positive and engaging. I enjoy Mass services on Sunday and during the week. As a single, senior citizen I have less energy and financial resources to engage in many of the available HTC activities. St. Ignatius, I believe, would be very happy with HTC, the parishioners, the school, and the priests who serve the parish so well.

Please let us know if you have any additional comments or suggestions:

The priests need to get more involved with the children as they are the future of the Church. Do not pile more responsibilities on the parents especially for Confirmation as this turns of the candidates. Too much is given that was not required previously to become confirmed which involves the parents, candidates are not looking for more time with their parents and I guess the priests don't understand as they don't have children. Let candidates serve as future adults in the Church without their parents and confirmation should be in the Fall of 8th grade as 8th are too busy to have more piled on. First communions need to be mostly limited to two or three group settings not every Mass after Easter

As I stated in an earlier comment, since Fr. Mark left I have not felt like this is my parish. I love the Jesuits but this emphasis on rushing and not taking the time to greet and make all welcome. Fr. Ryan is another who I miss because his homely were both educational and I always left the Mass feeling that I learned something.

Thanks for the opportunity to fill out the survey. I think HT is a terrific parish with great vitality and a wonderful expression of our Catholic faith.

I've enjoyed my first year and a half at HT--easily the most warm and welcoming parish community I have been a part of!

Kudos to the quality of our liturgy, including homilies and music, as well as Ignatian Spirituality program. Also to Religious Ed.

Announce special collections in advance in all means available. This is rarely done. Funding must surely be lost because people are surprised and either give less or not at all.

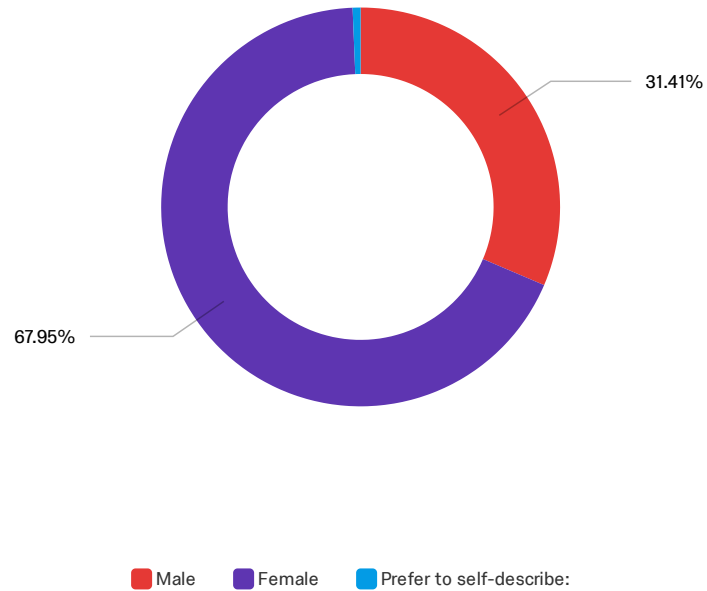
I love Holy Trinity and the Jesuit Fathers. I am concerned that the Catholic Church is becoming less relevant to young adults who would like to see a more democratic and sensible view on family life. Many practices of other churches such as the ability of clergy to marry, women priests and full acceptance of LGBTQ individuals could and should be adopted by the Catholic Church. The sexual abuse of children by priests breaks my heart.

There seems to be a lot of spending on events: RE catering for volunteers, new parishioner wine events, new married couples events, and they are not well organized. There was no reporting on the fundraising with the school on the gala either. I have enjoyed this year's speakers and the afternoon with Jesuits and it would be nice if these events were video taped or if handouts were on the website. I would also like to see a stronger program for teenagers (7th-12th) outside of RE.

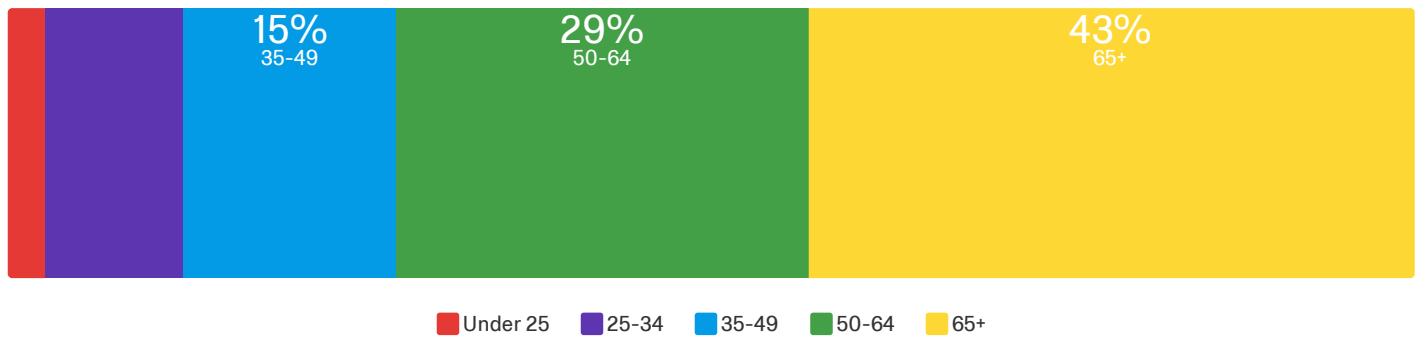
Can't understand why the summer Mass schedule wasn't announced in the bulletin yesterday, May 19, as the new schedule starts next Sunday, May 26. I went to the website to find it, but it absolutely should have been in the bulletin at least one week in advance, preferably two weeks in advance. Other people at coffee yesterday were asking when the summer schedule starts too. Many people will not go to the website so confusion will reign (unnecessarily).

## Section V — Demographic and Background Information

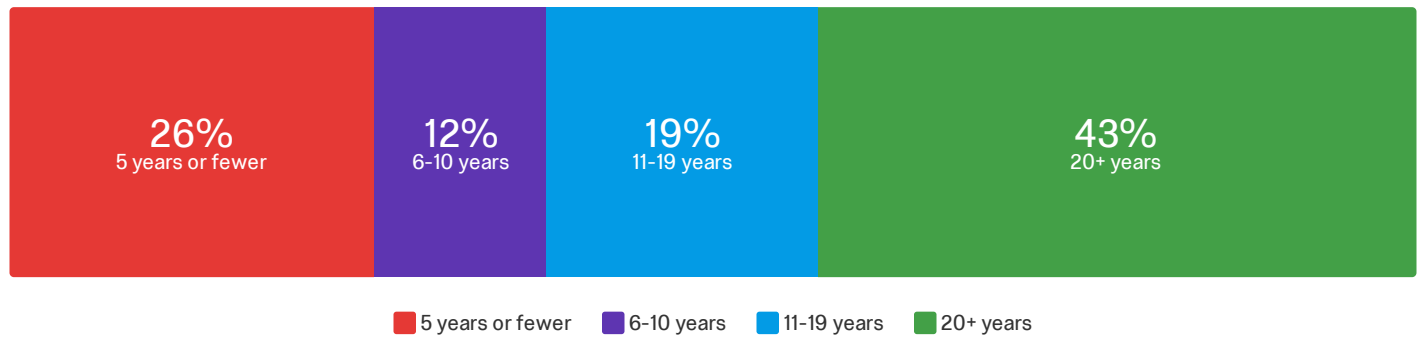
### Q31 - Gender



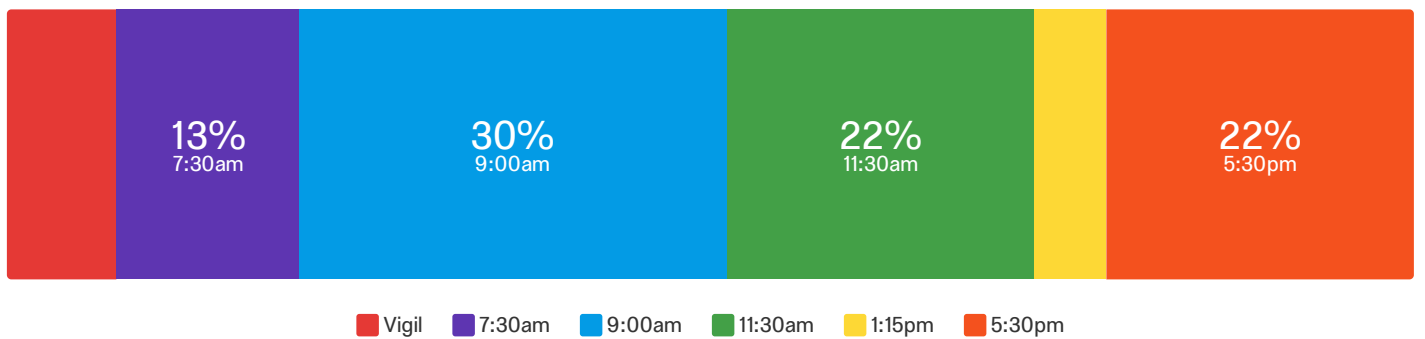
### Q32 - Age



### Q33 - Length of membership



### Q34 - Sunday Mass most frequently attended



## Q35 - Zip Code

| Zip Code | Count | Zip Code | Count | Zip Code | Count |
|----------|-------|----------|-------|----------|-------|
| 20007    | 28    | 20003    | 4     | 20169    | 2     |
| 20016    | 24    | 20009    | 4     | 20170    | 2     |
| 20008    | 18    | 20010    | 4     | 20901    | 2     |
| 22207    | 18    | 20011    | 4     | 22003    | 2     |
| 22205    | 14    | 20015    | 4     | 22030    | 2     |
| 20815    | 12    | 20024    | 4     | 22032    | 2     |
| 22201    | 12    | 20852    | 4     | 22102    | 2     |
| 20816    | 10    | 22043    | 4     | 22150    | 2     |
| 22206    | 10    | 22101    | 4     | 22182    | 2     |
| 22301    | 10    | 22213    | 4     | 22202    | 2     |
| 22046    | 8     | 22314    | 4     | 22203    | 2     |
| 22181    | 8     | 20002    | 2     | 22204    | 2     |
| 22304    | 8     | 20012    | 2     | 22302    | 2     |
| 20817    | 6     | 20017    | 2     | 22305    | 2     |
| 20854    | 6     | 20037    | 2     | 22307    | 2     |
| 20910    | 6     | 20120    | 2     | 22310    | 2     |
| 22209    | 6     | 20121    | 2     | 22315    | 2     |
| 22312    | 6     | 20147    | 2     | 22704    | 2     |